31XXX EC Sensor

Preventative Maintenance Partnership

Your Hach **31XXX EC Sensor** Preventative Maintenance Partnership (PMP) provides preventative maintenance service performed on site by a Hach Field Service Technician. As needed, call your Hach Technical Support Team for assistance using the special priority support number, which is included with your partnership documentation. Please have your contract number, model number, and serial number available.

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

Verification of Instrument Performance/Maintenance

- Verify all instrument connections (including initial evaluation of the network topography).
- Review and evaluate user-programmed parameters.
- Evaluate any instrument alarm or warning conditions (internal to your Hach instrument).
- Verify instrument operating voltages.
- Perform electrochemical cleaning of the sensor.
- Polish cathode, guard, and membrane support.
- Replace electrolyte, O-ring, and membrane(s) specific to the sensor.
- Calibrate the sensor.
- Perform limited instrument cleaning.

Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

Training

- Provide basic end-user training on general instrument operation and maintenance (advance notice required).

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