



## MP Portable Meter

### Preventative Maintenance Partnership

Your Hach **MP Portable Meter** Preventative Maintenance Partnership (PMP) provides preventative maintenance service performed on site by a Hach Field Service Technician. The PMP also includes unlimited technical support using a priority support number that will be included with your partnership documentation.

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

#### ***Maintenance/Verification of Instrument Performance***

- Replace 9V battery as needed.
- Inspect housing, display, and keypad.
- Clean cell cup and electrodes.
- Calibrate using NIST traceable standards where applicable.
- Evaluate any instrument error or warning conditions and provide recommended resolution.

#### ***Reporting/Certificate of Performance***

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### ***Training***

- Provide basic end-user training on general instrument operation and maintenance (advance notice required).