



BioTector O2 Concentrator Preventative Maintenance Partnership

Your Hach **BioTector O2 Concentrator** Preventative Maintenance Partnership (PMP) provides one scheduled preventative maintenance visit performed by a Hach Field Service Technician. In addition, the Hach Technical Support Team is available to assist in troubleshooting via a priority support number that will be included with your partnership documentation. **Offering available only when service coverage has been purchased for the associated Biotector analyzer.**

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

Maintenance/Verification of Instrument Performance

- Perform limited instrument cleaning.
- Review and evaluate user-programmed parameters.
- Verify all instrument connections.
- Evaluate any instrument alarm or warning conditions.
- Verify instrument operating voltages.
- Replace and/or clean filter as needed.

Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

Training

- Provide basic end-user training on general instrument operation and maintenance (advance notice required).