DR300 Pocket Colorimeter
ProtectionPlus Plan

Your Hach **DR300 Pocket Colorimeter** ProtectionPlus Plan provides full repair coverage for five years after purchase. As needed, call your Hach Technical Support Team for assistance using the priority toll-free number included with your partnership documentation. If repair is required, you will be given instructions on how to send the unit to the Hach Service Center.

Once instruments are on a service plan, there is no need for additional POs throughout the agreement term. All instrument repairs are covered and are arranged through Hach's convenient return process.

Your Hach **DR300 Colorimeter ProtectionPlus Plan** provides the following:

- Full coverage for repairs at the Hach Service Center
- Priority service with five-business-day turnaround time
- Free return shipping upon completion of repairs
- Unlimited, toll-free Hach technical support

When your instrument is being serviced, the Hach Service Technician will complete:

Repair Service

- Limited instrument cleaning
- Evaluation of any instrument error conditions
- Repair service as needed, with all parts and labor costs included
- Verification that unit functions to specifications after repair
- Replacement of missing major components not included
- Chemicals, sample cells, manuals, and other accessories not covered
- Abuse, neglect, and acts of God not covered

Reporting

- Hach Service Report with complete documentation of service performed and measurements/readings

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