



Complete service solution for all your instruments



# Care Advantage

## FEATURES

Advanced Maintenance + Wear & Spare Parts  
+ Loaners (where applicable)

Scheduled Routine Maintenance + Validation of Readings  
+ Technical Cleaning

Lab Comparison (where applicable)

## OPTIONAL BILLABLE FEATURES

Project Management and Reporting  
•  
Pick and Ship  
•  
Advanced Reporting  
•  
Onsite and Virtual Training

## OPTIONAL NON-BILLABLE FEATURES

Remote Monitoring  
•  
Annual Evaluation of Work Orders  
•  
Logbook of Maintenance

**The complete service package of Care Advantage is ideal for customers who:**

- Want to have timely routine checks and preventative steps taken to keep their critical instruments at their optimum performance
- Want to invest their time to other critical tasks and leave looking after Hach equipment to the experts
- Have complex yet critical Hach instruments or large volume of instruments in multiple sites
- Need reliable and accurate measurements of parameters
- Don't have internal resources or skills to perform the required level of maintenance
- Have a new plant or new personnel

With Care Advantage you leave your investment in safe hands of Hach, having that extra peace of mind and confidence



# Total care package for your peace of mind

We are offering you a package that will take away the hassle of keeping on top of instruments maintenance and gives you peace of mind in return, knowing you get a reliable service partner.

**With Care Advantage from Hach, you and your team gain:**



**RELIABILITY**  
We look after all instruments for you.



**EXPERTISE**  
We know what needs to be done, how and when.



**RESOURCES**  
We free up your internal resources so they can keep your plant running.



**TROUBLESHOOTING**  
By being there frequently, we can identify and resolve your issues faster.



**COMPLIANCE**  
We work with you to ensure that Hach instruments meet your compliance needs.



**AUDIT READINESS**  
The annual evaluation of work orders and logbook of maintenance can help you be audit ready.



**TRANSPARENCY & CONTROL**  
Regular reporting and maintenance schedules can provide your internal teams with insights they need.

It's easy to sign up. Get **Care Advantage** today.



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