



## Protect your investment and peace of mind

With Hach® Service Plans you have a global partner who understands your needs and cares about delivering timely, high-quality service you can trust. Our Technical Support, Field Service, and Central Service Teams work together with unique expertise to help you maximise instrument uptime, ensure data integrity, maintain operational stability, and reduce compliance risk. All at a fixed annual cost that eliminates unplanned expenses.

### Elevate Performance

- Advanced Maintenance

### Establish Performance

- Commissioning
- Calibration/Certification



### Extend Performance

- Routine Maintenance
- Repair

# Hach Service 3-Point Protection

## Establish Performance

### Comissioning

After investing in a new instrument, it's important that you get off to a good start with data you can trust and confidence in your ability to properly operate it. Our commissioning service assures that your QP1680 analyser is delivering accurate data, that you're comfortable working with the software, and that you are able to troubleshoot potential issues.

### Calibration/ Certification

We know how important instrument calibration and certification is in maintaining regulatory compliance. As part of the service we provide for the QP1680 analyser, we certify that the instrument is performing to our factory specifications and provide the documentation you need to minimise compliance risk.

## Extend Performance

### Routine Maintenance

Every analytical instrument requires some level of routine maintenance to assure accuracy and minimise downtime. With a Hach Service Plan, we ease the burden by helping you manage your QP1680 analyser's maintenance schedule and free up your internal resources to focus on other priorities.

### Repair

We understand the impact to your process and your operations when your equipment goes down. You need a service partner who has the resources necessary to get you back up and running fast. With repair coverage through a Hach Service Plan, you get priority service from skilled professionals with the knowledge, tools, and parts readily available to restore your QP1680 analyser to proper operation as quickly as possible.

## Elevate Performance

### Advanced Maintenance

With ease of use and improved diagnostics comes behind-the-scenes complexity that requires special tools and skills that Hach Service is uniquely qualified to provide. The QP1680 analyser's advanced maintenance service includes an in-depth diagnostic test to assure peak performance.

QP1680 Service Plans		Field Plus Service Program	Premium Plus Service Program
<b>Establish Performance</b>	Commissioning		
	Calibration/Certification	✓	✓
<b>Extend Performance</b>	Routine Maintenance	✓	✓
	Repair		✓
<b>Elevate Performance</b>	Advanced Maintenance	✓	✓
<b>Parts Included</b>	Wear Parts	✓	✓
	Spare Parts		✓
<b>Service Location</b>	On Site	✓	✓
	Hach Service Center		

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