HACH® SERVICE

HQD Meter
Bench Preventative Maintenance Partnership

Your Hach **HQD Meter** Bench Preventative Maintenance Partnership (BPMP) provides annual preventative maintenance and certification service performed at the Hach Service Center. To schedule your annual service, call the number included with your partnership documentation.

Your Hach **HQD Meter Bench Preventative Maintenance Partnership** provides the following:

- Annual preventative maintenance and certification service at the Hach Service Center
- Priority service with five-business-day turnaround time
- Free return shipping upon completion of service
- Unlimited priority technical support

Maintenance/Verification of Instrument Performance

- Limited instrument cleaning
- Evaluation of any instrument error or warning conditions
- Verification of instrument operating voltages
- Physical inspection of meter
- Display test
- Meter update to latest firmware version

Reporting/Certificate of Performance

- Hach Service Report with complete documentation of service performed and measurements/readings
- Certificate of Performance stored in the meter upon passing final testing

NOTE: Intellical probes and loaner instruments are not covered under this service plan

DOC062.53.28122