EZ Series Analyzer
Preventative Maintenance Partnership

Your Hach **EZ Series Analyzer** Preventative Maintenance Partnership (PMP) provides preventative maintenance performed on site by a Hach Field Service Technician. The PMP also includes unlimited technical support using a priority support number that will be included with your partnership documentation.

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

Maintenance/Verification of Instrument Performance

- Perform limited instrument cleaning.
- Review and evaluate user-programmed parameters.
- Evaluate all instrument alarm and warning conditions (internal to your Hach instrument).
- Inspect crucial parts like valves, pumps, and pistons, and replace if necessary.
- Replace tubing.
- Replace electrodes annually (if applicable).
- Perform validation of the analyzer and calibrate if necessary.*

Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

Training

- Provide basic end-user training on general instrument operation and maintenance (advance notice required).

** Customer is responsible for purchasing all reagents and standards*

DOC063.53.38256

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