



SL1000 & SL250

Portable Parallel Analyzers (PPA)

Hach's Portable Parallel Analyzers (PPA) play a vital role in remote measurement processes, significantly reducing field measurement time. The Hach Service team of experts is available to help optimize uptime and accuracy through essential maintenance, ensuring ongoing reliability and the integrity of your measurements.

Benefits of Service

- Ensures peak performance and measurement accuracy
- Detects and prevents potential issues that can degrade instrument performance
- Loaner instruments ensure continuous operations during service
- Technical support hotline provides rapid and direct resolution to many issues

Annual Average Maintenance Time: Up to 1 hour
Recommended Maintenance Frequency: 1x / year

Maintenance Tasks Performed

Routine:

- Each slot verified with Chlorine Verification Chemkey
- Each slot verified with System Verification Chemkey
- Verification of each Tray Assembly and replacement if required
- Inspect each Tray Assembly for visible damage and replace as necessary
- Clean critical components (i.e. optical windows, barcode window and sample detector)
- Update firmware to latest version

Advanced:

- Perform dye qualification verification tests
- Perform hardware check to verify functionality of critical components and detect potential issues that may impact system performance
- Perform advanced troubleshooting to resolve any error conditions
- Produce service report and performance certificate to support regulatory compliance

Parts Replaced During Maintenance

Part #	Description	Qty.	Frequency
9377700	Tray Assembly	1 for SL250 4 for SL1000	12 Months

Coverage is available for repairs at the Hach Service Center. Loaner instruments are subject to availability.

For more information, visit: www.hach.com/service

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In the interest of improving and updating its equipment, Hach Company reserves the right to alter specifications to equipment at any time.

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