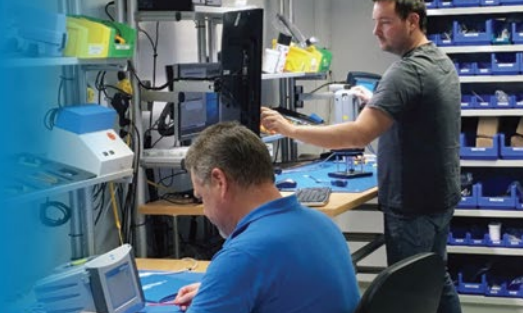


Central Maintenance Service Program



The Central Maintenance Service Program provides only maintenance service at the Hach® Service Center for instruments that are easy to ship. This is the most economical option if you value maintenance service with annual certification and do not need the repair coverage or on-site convenience offered with other service plans. Any necessary repairs are billed separately, so additional costs may be incurred.

Benefits

- Optimises instrument performance
- Peace of mind that critical maintenance is done right
- Service and performance documentation supports quality management and compliance
- Prevents issues & extends instrument life
- Loaner instruments ensure continuous operations during service
- Immediate resolution to most issues over the phone

Service Plan Highlights

- Maintenance, calibration, and certification service at the Hach Service Centre according to the specific instrument requirements
- Advanced maintenance leverages tools and in-depth diagnostics exclusive to Hach Service
- Priority 3-business-day turnaround (not including shipping time)
- Shipping cost included

Establish - Extend - Elevate - Performance

ESTABLISH PERFORMANCE	Commissioning	
	Calibration/Certification	✓
EXTEND PERFORMANCE	Routine Maintenance	✓
	Repair	
ELEVATE PERFORMANCE	Advanced Maintenance	✓
	Remote Monitoring	
PARTS INCLUDED	Wear Parts	✓
	Spare Parts	
SERVICE LOCATION	On Site	
	Hach Service Centre	✓

One-year term is standard. Central Maintenance Service Program and loaners are not available for all Hach instruments in all regions. Consult your local Hach Sales or Service representative to discuss availability.