

Care Advantage

Complete service solution for all your instruments

Discover the features of **Care Advantage**

FEATURES

Advanced Maintenance + Wear & Spare Parts
+ Loaners (where applicable)

Scheduled Routine Maintenance + Validation of Readings
+ Technical Cleaning

Lab Comparison (where applicable)

OPTIONAL BILLABLE FEATURES

Project Management and Reporting

Advanced Reporting

Onsite and Virtual Training

OPTIONAL NON-BILLABLE FEATURES

Annual Evaluation of Work Orders

Logbook of Maintenance

The complete service package of Care Advantage is ideal for customers who:

- Want to have timely routine checks and preventative steps taken to keep their critical instruments at their optimum performance
- Want to invest their time to other critical tasks and leave looking after Hach[®] equipment to the experts
- Have complex yet critical Hach instruments or large volume of instruments in multiple sites
- Need reliable and accurate measurements of parameters
- Don't have internal resources or skills to perform the required level of maintenance
- Have a new plant or new personnel

With Care Advantage you leave your investment in safe hands of Hach,
having that extra peace of mind and confidence



Total care package for your peace of mind

SERVICE

We are offering you a package that will take away the hassle of keeping on top of instruments maintenance and gives you peace of mind in return, knowing you get a reliable service partner.

With Care Advantage from Hach, you and your team gain:



RELIABILITY

We look after all instruments for you.



EXPERTISE

We know what needs to be done, how and when.



RESOURCES

We free up your internal resources so they can keep your plant running.



TROUBLESHOOTING

By being there frequently, we can identify and resolve your issues faster.



COMPLIANCE

We work with you to ensure that Hach instruments meet your compliance needs.



AUDIT READINESS

The annual evaluation of work orders and logbook of maintenance can help you be audit ready.



TRANSPARENCY & CONTROL

Regular reporting and maintenance schedules can provide your internal teams with insights they need.

It's easy to sign up. Get **Care Advantage** today.



Contact your
Hach Sales Representative



Call the
Service Team



Send an Email:
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