

# Bench Preventative Maintenance Partnership



The Bench Preventative Maintenance Partnership provides only maintenance service at the Hach Service Center. This plan is available for select instruments where repairs are limited or as a lower-cost option if you find the most value in the annual maintenance, calibration, and certification service.

## Benefits

- Optimizes instrument performance
- Peace of mind that critical maintenance is done right
- Service and performance documentation supports quality management and compliance
- Prevents issues & extends instrument life
- Immediate resolution to most issues over the phone

## Service Plan Highlights

- Maintenance, calibration, and certification service at the Hach Service Center according to the specific instrument requirements
- Advanced maintenance leverages tools and in-depth diagnostics exclusive to Hach Service
- Priority 5-business-day turnaround (not including shipping time)
- Free second-day return shipping
- Priority status for remote troubleshooting with live technical specialists

## What Is Included

<b>STARTUP</b>	Commissioning	
	Calibration/Certification	✓
<b>MAINTENANCE</b>	Preventive Maintenance Wear Parts included	✓
	Repairs Spare Parts included	
<b>LOCATION</b>	On Site	
	Hach Service Center	✓

*One-year term is standard. Bench Preventative Maintenance Partnership is not available for all Hach Instruments. Consult your local Hach Sales or Service representative to discuss availability*

For more information, visit: [www.hach.com/service](http://www.hach.com/service)

**World Headquarters: Loveland, Colorado USA | [hach.com](http://hach.com)**

**United States** 800-227-4224 fax: 970-669-2932 email: [orders@hach.com](mailto:orders@hach.com)  
**Outside United States** 970-669-3050 fax: 970-461-3939 email: [int@hach.com](mailto:int@hach.com)

©Hach Company, 2024. All rights reserved.

In the interest of improving and updating its equipment, Hach Company reserves the right to alter specifications to equipment at any time.