BioTector Venturi Vacuum Sampler
WarrantyPlus Partnership

Your Hach **BioTector Venturi Sampler** WarrantyPlus® Partnership provides full coverage, including parts, labor, and travel for startup and one scheduled preventative maintenance visit performed by a Hach Field Service Technician. The WarrantyPlus Partnership also includes any additional repair visits authorized by the Hach Technical Support Team and a priority support number that will be included with your partnership documentation.

Offering available only when service coverage has been purchased for the associated Biotector analyzer. Unit must be installed in an environmentally controlled area to be eligible for coverage.

Note: **Pre-Commissioning Readiness** requirements must be met before a Hach Field Service Technician arrives on site. In the event that pre-commissioning requirements are not met, a return visit may be required at the customer's expense.

During the pre-scheduled maintenance visits, your Hach Field Service Technician will complete:

Maintenance/Verification of Instrument Performance

- Confirm all tubing is clean and transparent.
- Verify pressure of air supply to valves and purge.
- Verify pressure of water supply to purge.
- Confirm proper filling and purging of sampler tubing and collection areas.
- Check all membrane valves for leaks.
- Confirm proper operation of valve isolating Venturi Sampler from BioTector analyzer.
- Confirm proper operation of sample sensors.

Repairs

- Perform any necessary repairs, with parts and labor included.
- Abuse, neglect, and acts of God not covered.

Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

Training

- Provide basic end-user training on general instrument operation and maintenance (advance notice required).

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