

# Frequently Asked Questions: QP1680 TOC/TN

## Q: Is there a reference list of prior sales for the QP1680?

A: Yes, a reference list of prior sales can be made available on request.

## Q: What are the unique selling points against competitor instruments?

A: Unique features of the QP1680 TOC/TN Lab Analyser include:

**Unique sample system** for greater accuracy and repeatability;

**Superior software** that is easily configurable;

**Easier maintenance** with plug-and-play parts;

**A compact footprint** to save on valuable bench space in the lab.

## Q: Does the instrument comply with standards?

A: Yes, see the datasheet for a full listing.

## Q: Can TOC and TNb be measured at the same time?

A: Yes, both are measured with a single analysis, if the right model of instrument is ordered that has both TOC and TNb detectors.

## Q: Is it difficult to replace the catalyst in the furnace?

A: No, this can be done without special tools in 10 minutes.

## Q: Is a PC included with the instrument?

A: No, but one can be ordered separately (this is recommended). When ordered with an instrument, it comes configured and ready to use. It also comes with all the necessary peripherals (display, mouse and keyboard). The instrument connects to a PC with a USB and cannot be operated without a connection to a PC.



## Q: Can the customer commission the instrument themselves?

A: No, commissioning must be done by a Hach® Service Engineer.

## Q: How does ongoing maintenance work?

A: Hach offers an annual planned maintenance contract – find out more from your seller/distributor.