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ORBISPHERE Model 3658

USER MANUAL

01/2021, Edition 6

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Section 1 General Information

1.1 Disclaimer

The information in this manual has been carefully checked and is believed to be accurate. However, Hach Lange assumes no responsibility for any inaccuracies that may be contained in this manual. In no event will Hach Lange be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. In the interest of continued product development, Hach Lange reserves the right to make improvements in this manual and the products it describes at any time, without notice or obligation.

1.2 Safety information

Please read the entire manual before unpacking, setting up, or operating this instrument.

Pay particular attention to all warning and caution statements. Failure to do so could result in serious injury to the operator or damage to the equipment.

To the ensure the protection provided by this equipment is not impaired, do not use or install this equipment in any manner other than that which is specified in this manual.

1.2.1 Use of hazard information

WARNING
A warning is used to indicate a condition which, if not met, could cause serious personal injury and/or death. Do not move beyond a warning until all conditions have been met.

CAUTION
A caution is used to indicate a condition which, if not met, could cause minor or moderate personal injury and/or damage to the equipment. Do not move beyond a caution until all conditions have been met.

Note: *A note is used to indicate important information or instructions that should be considered before operating the equipment.*

1.2.2 Service and repairs

None of the instrument's components can be repaired by the user. Only personnel from Hach Lange or its approved representative(s) is (are) authorized to attempt repairs to the instrument and only components formally approved by the manufacturer should be used.

Any attempt at repairing the instrument in contravention of these principles could cause damage to the instrument and corporal injury to the person carrying out the repair. It renders the warranty null and void and could compromise the correct working of the instrument and the electrical integrity or the CE compliance of the instrument.

If you have any problems with installation, or using the instrument please contact the company that sold it to you. If this is not possible, or if the results of this approach are not satisfactory, please contact the Customer Service department of Hach Lange.

1.2.3 Precautionary labels

Read all labels and tags attached to the instrument. Personal injury or damage to the instrument could occur if not observed.

	This symbol, when noted on a product, indicates a potential hazard which could cause serious personal injury and/or death. The user should reference this instruction manual for operation and/or safety information.
	This symbol, when noted on a product enclosure or barrier, indicates that a risk of electrical shock and/or electrocution exists and indicates that only individuals qualified to work with hazardous voltages should open the enclosure or remove the barrier.
	This symbol, when noted on the product, indicates that the marked item can be hot and should not be touched without care.
	This symbol, when noted on the product, indicates the presence of devices sensitive to electrostatic discharge and indicates that care must be taken to prevent damage to them.
	This symbol, when noted on the product, identifies a risk of chemical harm and indicates that only individuals qualified and trained to work with chemicals should handle chemicals or perform maintenance on chemical delivery systems associated with the equipment.
	This symbol, if noted on the product, indicates the need for protective eye wear.
	This symbol, when noted on the product, identifies the location of the connection for protective earth (ground).
	Electrical equipment marked with this symbol may not be disposed of in European public disposal systems. In conformity with European local and national regulations, European electrical equipment users must now return old or end-of-life equipment to the manufacturer for disposal at no charge to the user.
	Products marked with this symbol indicates that the product contains toxic or hazardous substances or elements. The number inside the symbol indicates the environmental protection use period in years.

1.3 Certification

EN 55011/CISPR 11 Notification Warning

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Canadian Radio Interference-Causing Equipment Regulation, IECS-003, Class A:

Supporting test records reside with the manufacturer.

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de classe A répond à toutes les exigences de la réglementation canadienne sur les équipements provoquant des interférences.

FCC Part 15, Class "A" Limits

Supporting test records reside with the manufacturer. The device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- The equipment may not cause harmful interference.

- The equipment must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their expense. The following techniques can be used to reduce interference problems:

1. Disconnect the equipment from its power source to verify that it is or is not the source of the interference.
2. If the equipment is connected to the same outlet as the device experiencing interference, connect the equipment to a different outlet.
3. Move the equipment away from the device receiving the interference.
4. Reposition the receiving antenna for the device receiving the interference.
5. Try combinations of the above.

Section 2 Technical Specifications

Specifications are subject to change without notice.

Table 1 Technical specifications

Sample	
Temperature	-5 to 35°C (23 to 95°F)
Maximum pressure	10 bars (145 psia)
Recommended flow rate	150 mL/minute
Measurement	
Range	0–10 g/kg, 0–4 V/V, 0–6 bar
Accuracy within ± 5°C of calibration temperature	The greater of: ± 1% of reading; ± 0.025 g/kg or ± 0.012 V/V or ± 16 mbar
Calibration	With High Precision Calibration Kit or CO_2 gas
Response time (90%)	1 minute
Cycle time	20 seconds
Instrument	
Power requirements	Batteries: two C-type, NiMH or alkaline, each 26 x 50 mm, 2.4–3 volts total
Batteries life time	15 hours continuous use, 3 weeks in “standby” mode (power OFF, standby purge ON)
Digital interface	RS-232C: Baud rate=4800; Parity=None; Stop bit=1; Start bit=0; Flow control=None
Data storage	500 measurements
EMC requirements	EN61326-1: EMC Directive
Mechanical connectors	Swagelock ¼ inch
Enclosure	IP 65, stainless steel
Working temperature	0 to 40°C (32 to 104°F)
Altitude[1]	2000 m (6560 ft) maximum
Humidity	95% for temperature < 30°C (86°F); 70% for temperature 30 to 40°C (86 to 104°F)
Dimensions (W x H x D)	130 mm x 210 mm x 220 mm 5.11 in. x 8.27 in. x 8.66 in.
Weight	3.5 kg (including flow chamber and sensor)
Sensor	
Membrane	29561A
Thickness	25 µm
Radiation limits	10^5 rad

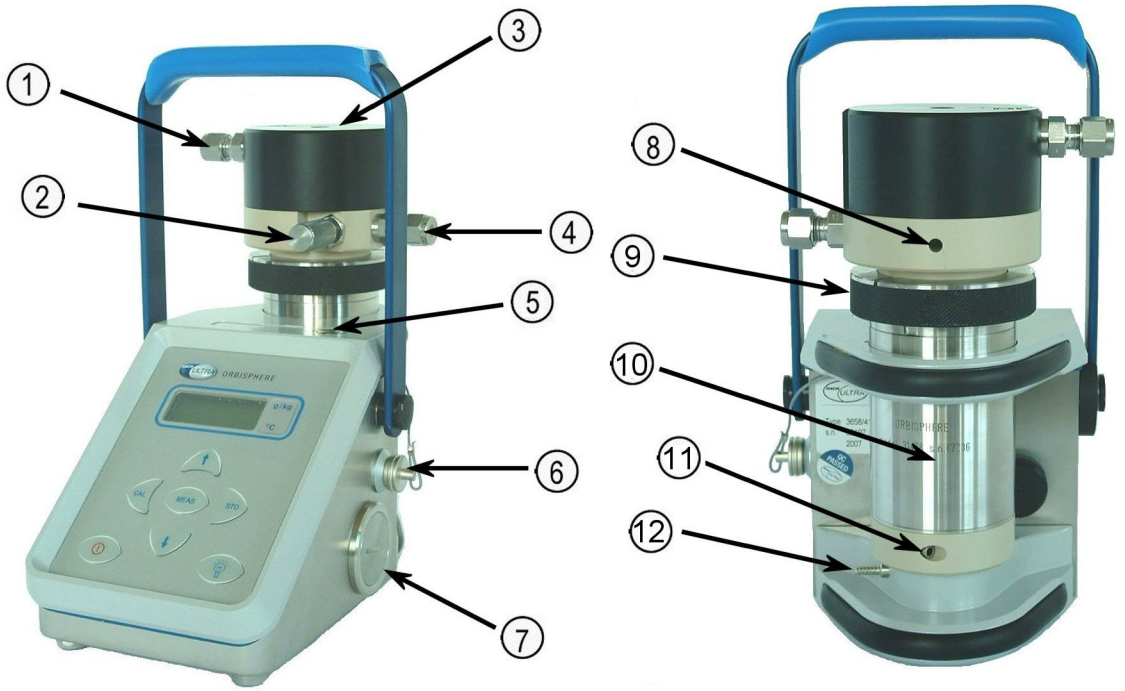
[1] This instrument is rated for an altitude of 2000 m (6562 ft) maximum. Use of this instrument at an altitude higher than 2000 m can slightly increase the potential for the electrical insulation to break down, which can result in an electric shock hazard. The manufacturer recommends that users with concerns contact technical support.

Section 3 Installation

This section provides necessary information to set up the instrument. If you have any questions or experience any difficulties, do not hesitate to contact your Hach Lange representative regarding this procedure.

3.1 Instrument overview

Figure 1 ORBISPHERE 3658 portable CO_2 analyzer - front and rear view



1	Sample flow inlet	**7**	Battery cap
2	Flow rate adjustment valve	**8**	Purge gas (air) inlet
3	Flow chamber	**9**	Flow chamber locking nut
4	Sample flow outlet	**10**	TC sensor
5	Pressure relief valve	**11**	Purge gas (air) outlet
6	RS-232 port and DC power connection	**12**	Sensor locking pin

The ORBISPHERE 3658 portable analyzer accurately measures carbon dioxide in dissolved phase, using a thermal conductivity sensor. The analyzer can store up to 500 measurements, and its rechargeable batteries allow up to 15 hours continuous operation.

Before each measurement the TC sensor is automatically flushed with ambient dried air supplied by the integrated pump and condenser, and sucked into the flow chamber through the purge gas inlet (No. 8 in Figure 1) before being released back into the atmosphere via the purge gas outlet (No. 11 in Figure 1).

After each purge, the gas to be measured diffuses from the liquid sample through the membrane, changing the thermal conductivity of the gas surrounding the detector. As each gas has its own specific thermal conductivity the measurement is not affected by the presence of other gases unlike traditional total pressure/temperature methods. The liquid sample flow rate is adjustable using the flow rate adjustment valve (No. 2 in Figure 1) integrated into the flow chamber.

Both the membrane-covered TC sensor (No. 10 in Figure 1) and the flow chamber (No. 3 in Figure 1) are shipped pre-installed on the instrument. It will, however, be necessary to remove the flow chamber when servicing the sensor. Refer to Sensor maintenance on page 39.

3.2 3658 PC software installation

Install the Hach 3658 software by inserting the accompanying CD into your PC and running the SetUp program. Simply follow the on-screen instructions.

When finished, a new directory **HU\HU3658** is created on your hard disk containing the software and help files.

3.3 Atmospheric pressure equilibrium

As soon as you receive the instrument, it will be necessary to ensure the interior and exterior of the instrument are both at the same atmospheric pressure. It is probable that during shipment these pressures will become different.

To ensure the pressures are equal, simply press the pressure relief valve located on the top of the instrument (No. 5 in Figure 1) for about 5 seconds before releasing.

3.4 Connections

3.4.1 Flow chamber

The flow chamber's sample inlet (N° 1 in Figure 1) and outlet (N° 4 in Figure 1) use ¼-inch diameter transparent plastic tubing. Connect by compression fittings to the sample source and to the drain, respectively.

Control the sample flow using the adjustment valve (No. 2 in Figure 1) located on the front of the flow chamber.

If ordered, you will also have received a model 32051 sample tube adapter to attach the flow chamber inlet tubing to the sampling point.

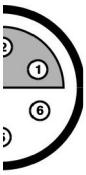
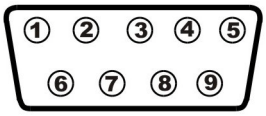
3.4.2 Instrument - PC connection

An RS-232 cable is supplied with the instrument, with a 6-pin LEMO plug on one end and a 9-pin D-Type plug on the other.

Note: *If you use an adapter for the connection to the PC, make sure it is designed for this purpose and, thus, has all nine pins accessible. Some 25-to-9 pin adapters are supplied for specific use, such as a mouse, and these may have only certain pins available.*

It is not necessary to keep the PC connected to the instrument during measurement. This connection is only required for downloading stored measurements, real-time monitoring, changing configuration parameters and testing the instrument from the PC.

Figure 2 Interface box connections

Connection	LEMO-6/9 PIN	Description
	Pin 1	Transmitted data (TXD)
	Pin 2	Received data (RXD)
	Pin 3	CTS
	Pin 4	RTS
	Pin 5	Not Used
	Pin 6	Ground
	Pin 1	Not Used
	Pin 2	RS-232 Transmitted Data (TXD)
	Pin 3	RS-232 Received Data (RXD)
	Pin 4	Not Used
	Pin 5	Ground
	Pin 6	Not Used
	Pin 7	Request to send RTS
	Pin 8	Clear to send RTS
	Pin 9	Not Used

3.4.3 External power supply (optional)

The instrument is usually powered by the batteries supplied. You can, however, power it from an external power source using the model 32939 power supply adaptor as described and illustrated in Model 32939 external power supply on page 38.

Connect the male LEMO-6 plug on the power supply adapter, to the RS-232 connector on the right side of the instrument. The female LEMO-6 plug can then be used to connect to your PC using the standard RS-232 cable supplied with the instrument.

Plug the transformer into your mains power supply using the cable supplied.

Note: *If the external power supply is not clean, this may result in unstable measurements.*

3.5 Instrument location

Locate the instrument close to the sample being analyzed, and to the PC if one is being used. A LEMO-6 connector for RS-232 serial output to a PC is on the right side of the instrument (No. 6 in Figure 1).

Make sure you install a fully charged set of batteries, or connect the instrument to an external power source (refer to External power supply (optional) above, for details) before switching the instrument on and exposing the sensor's membrane to any liquid.

3.6 Installation completion check list

3.6.1 Power

The instrument is designed to work on battery power or an external power supply.

If battery power should drop, a **[LO BAT]** warning appears in the instrument LCD's top left corner, and they should be replaced.

If using an external power supply, ensure that this is clean, otherwise it may result in unstable measurements.

3.6.2 Clock setting

If you use the instrument to store measurements for downloading to a PC, you should verify the date and time settings of the instrument's internal clock. Refer to Clock settings on page 43.

3.6.3 Barometric pressure setting

The internal barometric pressure sensor has been factory calibrated but should be verified on-site with a precision certified barometer, and corrected if necessary. For instructions on how to do this, please refer to Barometric pressure sensor calibration on page 31.

3.6.4 Flow chamber

The flow chamber inlet and outlet should be free of any obstructions.

When analyzing carbonated beverages, sufficient pressure must be provided to avoid degassing of the beverage during its passage through the flow chamber. Check for the absence of bubbles in the inlet tubing.

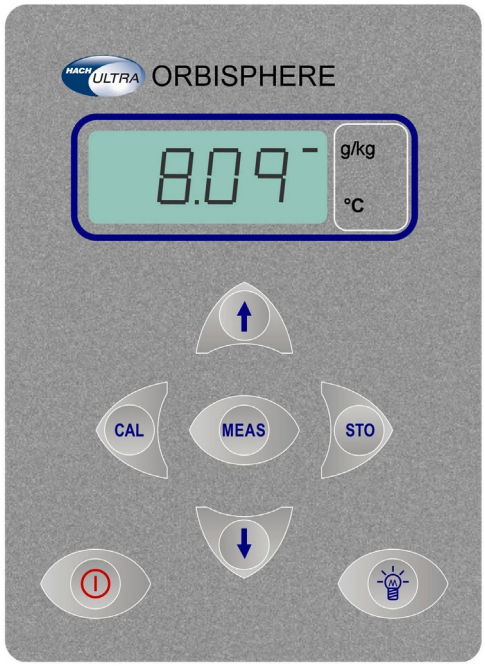
If necessary, adjust the pressure using the flow adjustment valve.

CAUTION
To avoid damaging the sensor, never remove the flow chamber during normal operation. The flow chamber should only be removed during service procedures.

4.1 Operating controls

The front panel of the instrument has a three-digit liquid crystal display (LCD). The LCD includes a right-side marker to distinguish between gas concentration and temperature display. This marker also indicates the measurement display units (g/kg, V/V, etc.) depending on the instrument configuration. To the LCD's right is a label showing the measurement units configured at the factory for your application.

Figure 3 Instrument front panel



In addition to the controls indicated on the front panel, there is also a pressure relief valve on top of the instrument (refer to Figure 1 on page 9). This button need only be pressed as part of the installation procedures, and/or if pressure builds up inside the instrument due to large temperature changes.

The panel keyboard has the following push-button controls:

	Power switch. Turns instrument power on or places in standby. When switched on, the instrument performs a series of start-up procedures before switching to measurement mode
	Places the instrument in measurement mode
	Calibrates the analyzer against a reference sample. This button can be locked out using the Hach 3658 PC program
	Stores a measurement value into memory

	Backlights the LCD for approximately three minutes. Push repeatedly to increase the backligth to the maximum value and back to minimum.
	Toggles between gas concentration and temperature measurement displays in measurement mode, increases or decreases the storage number during storage or memory view, or sets a calibration value during calibration
	

You can access other instrument functions by pushing one of the following keys while also pressing the power button:

	Selects dissolved or gaseous measurement phase. Refer to Gas measurement phase on page 26
	Start automatic data acquisition. Refer to Automatic data acquisition on page 16
	Start memory storage view. Refer to Viewing stored measurements on page 18
	Starts continuous purge mode. Refer to Continuous purge on page 45
	Display program identification information

Once you have completed the installation and start-up procedures defined in Installation on page 9, the analyzer can be operated independently, making measurements as a portable carbon dioxide gas analyzer.

You may store these measurement values for later analysis via the Hach 3658 program (on your personal computer) or the memory view mode (on the instrument). The Hach 3658 program operation is described in detail throughout the manual, where relevant.

4.2 Taking measurements

To start the analyzer, press the **POWER** switch (located bottom left of the keyboard). When you turn power on, the instrument displays the software version number briefly, and then starts a series of start-up tests. This process should take only a few minutes, during which time a **[tSt]** message is displayed on the LCD. Once the tests are completed, a clearing message **[---]** is displayed for a further sixty seconds before the instrument switches automatically to measurement mode.

Note: *The start-up tests will be repeated until successful, or for a maximum of 15 minutes. If the tests are still unsuccessful after 15 minutes, a* ***[Err]*** *message will be displayed and the instrument locked. Turn the instrument off and retry the start-up procedures, but if the problem persists, please contact your local Hach Lange service representative for assistance.*

Measurement updates are displayed every 20 seconds, and it is normal for the right-most digits to vary in reaction to slight variations in gas content. For accurate measurements, the sensor's membrane must be at the same temperature as the sample to be analyzed. If this not the case, allow some sample to pass through the flow chamber for about 3 minutes before taking any measurements.

The LCD includes a right-side marker to distinguish between gas concentration measurements and temperature. This marker also indicates the measurement display units (k/kg, V/V, etc. depending on the instrument configuration).

To switch between gas measurement and temperature measurement, press the **Up/Down Arrow** buttons. To illuminate the LCD for approximately three minutes, press the **Backlight** button.

4.2.1 Select gas measurement phase

Ensure the gas measurement phase is correct for this measurement. For details on viewing the current setting, refer to Reviewing instrument configuration on page 25. For details on changing this setting, refer to Configuring the instrument on page 26.

4.2.2 Measurement mode

You can set the measurement mode to normal or maximum. Refer to Measurement mode on page 29 for detailed information.

Maximum mode facilitates making measurements in bottles and cans. To search for a maximum measurement value, press the **MEAS** button.

- The LCD first shows the message **[run]** for a few seconds, before displaying measurement values.
- After a 60 second measurement cycle, the instrument searches for two consecutive gas measurements with less than 2% difference. When this condition occurs, the displayed value freezes on the LCD (indicated by a blinking display), allowing you to note down or store the data.

The display remains frozen until you press the **MEAS** button to make a new measurement, or you select normal measurement mode. Refer to Measurement mode on page 29.

4.3 Storing measurements in the instrument

The analyzer will store up to 500 gas concentration and temperature measurement values, labeled by numbers 0 through 499, along with the current date and time of each measurement. You have the choice of acquiring this information manually or automatically, as described below.

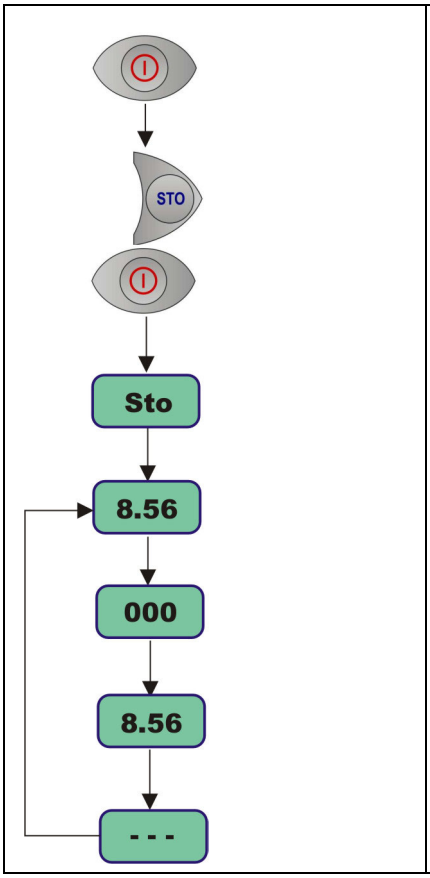
Note: *Do not put the instrument into standby while it is in the process of storing data, otherwise the data values will be lost.*

Before storing measurements, you should verify the date and time settings of the instrument's internal clock. Refer to Clock settings on page 43.

4.3.1 Automatic data acquisition

Note: *When the instrument is used to automatically store measurement data, all buttons except the* ***POWER*** *key are disabled. If enough time elapses to store all 500 values, the instrument will return to normal measurement mode and the buttons re-enabled.*

Before starting automatic measurement storage, first select the sampling rate desired using the Hach 3658 program. Refer to Automatic data acquisition - Setting sampling intervals on page 28.



1. Put the instrument into standby (by pressing the **POWER** key)
2. Then hold down the **STO** button while switching the instrument back **ON**. The LCD displays the message `Sto` for about one second
3. Normal gas concentration measurements are displayed for about two minutes
4. After two minutes the instrument displays the sample number (starting at `000`), then the gas concentration measurement value followed by `[---]` to indicate the measurement is being stored.
5. This storage sequence repeats automatically, at the rate specified by the Hach 3658 program Sampling Rate menu. Values are stored sequentially in sample numbers `000` through `499`.

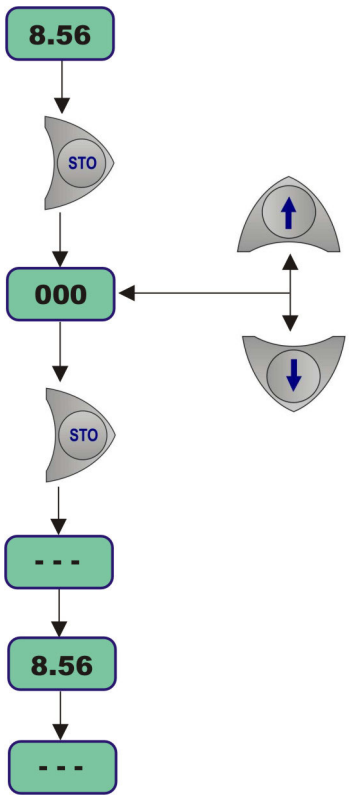
Note: *If you have not cleared previously stored values, the storage sequence automatically overwrites the older values, as they are stored.*

To end automatic storage, put the instrument into standby (by pressing the **POWER** key) while it is in normal measurement mode and not while it is in the process of automatically storing data. Switching **ON** again without holding down the **STO** button returns the instrument to measurement mode.

Note: *If you accidentally interrupt the automatic data storage by switching off the instrument while it is in the process of storing a value, and you then attempt to download the stored values by the Hach 3658 program, you will get a Windows* ***Checksum Error*** *message, and you will not be able to view the measurement data. If this happens, go back to the instrument and manually log one more value. Refer to Manual data acquisition on page 17. You can then download your original set of values to your PC.*

4.3.2 Manual data acquisition

Note: *You cannot store measurement data manually if the instrument has already been set up to store the data automatically.*

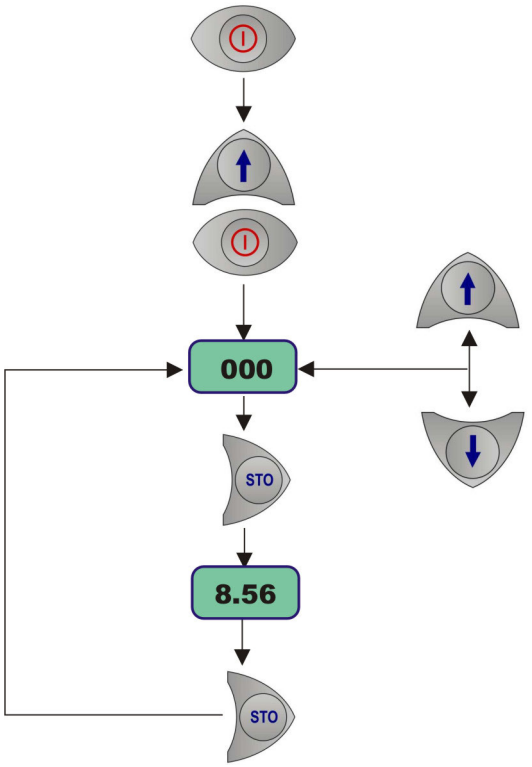


1. For the first measurement you wish to store, press the **STO** button once to display a sample number. The default sample number is `000` (for first time access), or the last used memory position where data was stored, incremented by a value of 1.
2. You can increase or decrease this number by pressing the **Up/Down Arrow** buttons within three seconds.
3. Should you decide at this point, not to store this particular measurement, just wait five seconds and the display returns to measurement mode. You may also exit this routine by pressing the **MEAS** button.
4. Press **STO** a second time, within five seconds of the first. The instrument then displays a brief clearing `[---]` message, followed by the gas concentration measurement value for about three seconds (e.g. `8.56` in the flow diagram)
5. The `[---]` message is displayed as this measurement value is stored
6. Repeat the above steps to store additional measurements.

If you stored the first value as sample `001`, the instrument automatically increases the next storage location, and labels it sample `002`. You can increase or decrease this number by pressing the **Up/Down Arrow** buttons.

Note: *If you label a sample number the same as a previously stored measurement value, the new measurement value overwrites the previously stored value.*

4.3.3 Viewing stored measurements



1. Put the instrument into standby (by pressing the **POWER** key)
2. Hold down the **Up Arrow** button while switching the instrument back **ON**. The LCD displays a sample location number.
3. Scroll through the numbered sample locations of all the stored values using the **Up Arrow** and **Down Arrow** buttons.
4. To view the actual gas concentration measurement value at a particular sample number, press the **STO** button. The LCD now displays the stored value for that sample number.
5. Press **STO** a second time to return to the next numbered location display, to continue scrolling or view another stored value.

To return to the measurement mode, put the instrument into standby and then turn back **ON** again without holding down any additional buttons.

4.4 Storing and accessing measurements from a computer

If you have made measurements and stored them in the analyzer, you should be ready to bring them into the Hach 3658 program for viewing, copying, saving and printing. Refer to Options Setup on page 23 for additional information on the Hach 3658 program.

4.4.1 Downloading stored values

To download the stored results from the analyzer to the PC, choose the **DownLoad** data command from the **Logger** menu.

The **DownLoad** window presents a display of the stored measurements from the instrument. The window displays five columns of data:

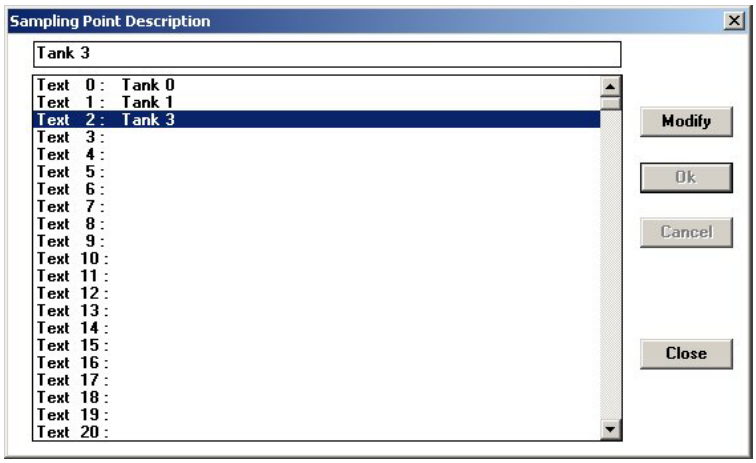
- Sample (sequence number of the sample)
- Conc (concentration of the measured gas)
- Date (date of the measurement)
- Time (time of the measurement)
- Sample Description

The descriptions can be modified for your applications using the procedures described below.

4.4.2 Altering the sampling point descriptions

For help in identifying the locations of various sampling points that are stored by the analyzer, you may choose the **Sampling Point Description** command from the **Logger** menu to bring up the dialog box illustrated in Figure 4.

Figure 4 Sampling point descriptions



The measurement values to be placed in positions 0 through 499 (identified as Text 0, Text 1... etc.) can be described however you wish. Double-click on a particular position (or click **Modify**), then type a description of a maximum of 20 characters in the box as shown (e.g. **Tank 3**). Choose **OK** when finished entering a description.

When you **Close** this box, your modifications will be saved, and will appear in the **Sample Description** column for the ***next*** downloaded list. These descriptions can be modified again later as your requirements change.

4.4.3 Copying values

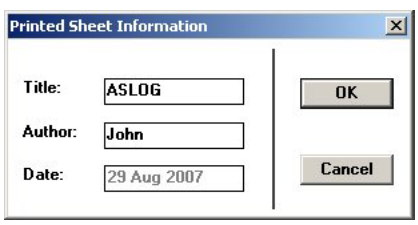
To copy the results to the Windows Clipboard, so that the data can be pasted into a spreadsheet, word processor or other Windows program that accepts tabular text information, choose the **Clipboard** command from the **Export** menu.

4.4.4 Saving values

To save this list of measurements as a text (**.txt**) file, capable of being recalled by the Hach 3658 program or imported as a file into other Windows programs, choose the **Save As** command from the **File** menu. A dialog box appears, with a space to fill in with an eight-letter name (the program automatically attaches a **.txt** suffix to these files). If you have saved previous files, a grayed-out list of these names appears as well.

Typical to Windows programs, **Directories** and **Drives** boxes can be used to locate other storage devices on which to save your data.

4.4.5 Printing values



To place this list of measurements into a tabular format and send it to the Windows printer, choose the **Print** command from the **File** menu.

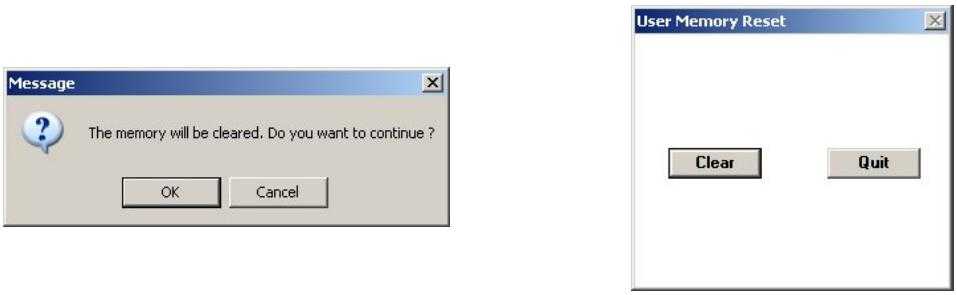
The program asks you to enter **Title** and **Author** information as illustrated left. The **Date** is fixed by your operating system.

The resulting printed list will include this information on each page.

4.4.6 Clearing stored values

To clear all the values stored in the analyzer via the Hach 3658 program, choose the **Clear Data** command from the **Logger** menu. Since this action will clear the storage memory of the instrument, a warning appears first as shown left in Figure 5.

Figure 5 Clear stored values



Choose **OK** to bring up the next dialog box to confirm the clear action.

Choose **Clear** to start the memory clear operation. A message, **Reset should be completed** appears in this box when the task is finished.

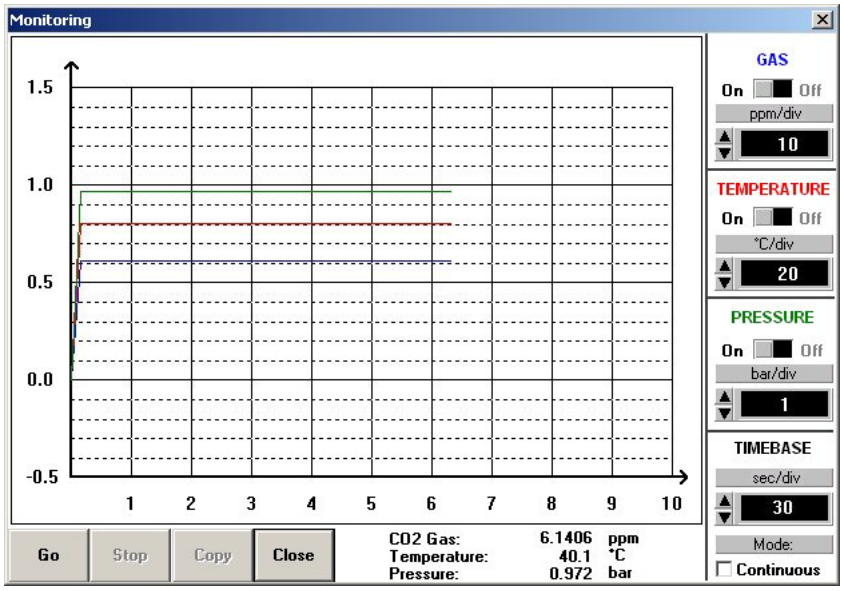
Note: *You can accomplish the same thing passively, by simply allowing the analyzer to overwrite a set of stored values with new ones.*

4.5 Monitoring measurements in real-time

You may wish to analyze a particular sampling point via the Hach 3658 program's **Monitoring** menu. To use this Monitoring chart, the analyzer must be connected to your PC.

Choose **Monitoring** from the Hach 3658 menu to bring up a chart display like the one illustrated in Figure 6.

Figure 6 Real-time monitoring



The Monitoring chart shows the gas concentration (in blue), temperature (in red), and pressure (in green) as the sample is being measured by the ORBISPHERE 3658 instrument. The chart is updated directly from instrument measurements, at a rate determined by the time scale set in the **TIMEBASE** box at the lower right corner of the chart.

Click the **TIMEBASE** up/down pointers to change the time scale of the divisions of the chart. Each division mark along the baseline (1, 2, ...10) can be made to represent from 30 seconds to 2½ hours, providing from 5 minutes to 25 hours of continuously displayed samples. The chart updating rate is determined by the time scale selected, as shown in Table 2 below.

Table 2 Chart updating rate

Timebase	Updating Rate*	Maximum Samples (10 divisions)
30 Seconds/Division	5 Seconds/Sample	60
1 Minute/Division	5 Seconds/Sample	120
10 Minutes/Division	5 Seconds/Sample	1,200
30 Minutes/Division	9 Seconds/Sample	2,000
1 Hour/Division	18 Seconds/Sample	2,000
2.5 Hours/Division	45 Seconds/Sample	2,000
*This chart's updating rate is independent from the acquisition rate. Refer to Automatic data acquisition - Setting sampling intervals on page 28.		

Click on the **Continuous** box, in the lower right corner, to enable or disable continuous charting. When this box is checked, the chart scrolls continuously after reaching the **10** division, and the oldest samples are lost off the left of the chart. When **Continuous** is not checked, the chart stops displaying new results after reaching the **10** division, and all subsequent measurements are lost.

Click the up/down pointers for each measurement variable (**GAS**, **TEMPERATURE** and **PRESSURE**) at the right of the chart to change the scaling of that value on the chart. The display of each measurement variable may be turned on or off by choosing the appropriate **On** or **Off** switch at the right of the chart.

If your measurements do not chart properly, try using a higher or lower value scale or time base than the one displayed. Adjust these scale factors ***before*** starting the monitoring operation.

A running display of latest sample **Gas**, **Temperature** and **Pressure** is also shown in the bottom-right corner of the chart.

Use the buttons at the bottom of the chart to control real-time monitoring. Choose **Go** to clear the chart and start real-time monitoring display, **Stop** to stop real-time monitoring and **Copy** to copy the data from the chart as text information to the Windows Clipboard. This information can be pasted from the clipboard into any Windows application, such as a spreadsheet or word processor. See Table 2 for the maximum number of samples that can be copied for each chart time scale.

Finally, choose **Close** to close the Monitoring window.

4.6 After use and storage

You can power off the instrument without losing setup or calibration parameters.

If measuring in a liquid sample, run clean warm water through the flow chamber after each series of measurements to prevent passages from clogging, and to keep the membrane clean.

The sensor must be continuously purged to prevent any damage to the thermal conductivity sensing element. The instrument handles this automatically, even if switched off during short periods (for example overnight), provided it has a power supply (fully charged batteries or an external power supply).

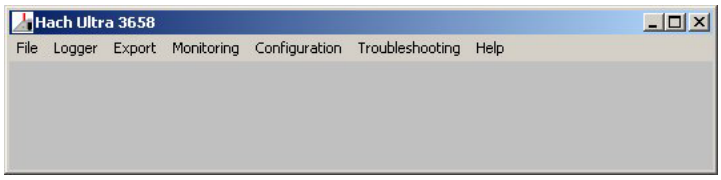
If you expect not to use your sensor for several days, flush all sample liquid out of the flow chamber, remove it and dry with a soft tissue. Dry the sensor head surface with a clean soft tissue to ensure no liquid is on the membrane or protection cap. Once dry, replace the sensor's storage cap to protect it from any accidental damage. Store with a silica bag to prevent any humidity build-up.

Section 5 Options Setup

The Hach 3658 program is an integral part of the CO_2 analyzer. Running under Microsoft Windows®, it permits you to list and analyze up to 500 stored measurement values. The program also includes a special monitoring feature, which lets your computer act as a chart recorder, and enables a hardware test to ensure that the system is in good working order.

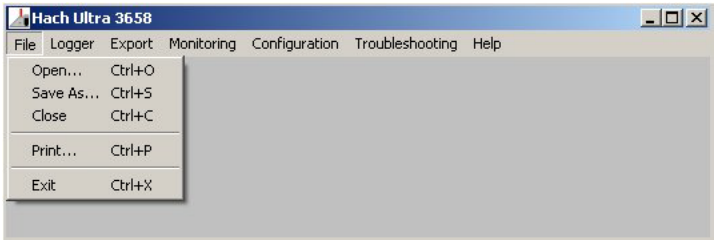
5.1 Main menu basics

When you start the program, it displays the **Main Menu**, which automatically maximizes on opening and appears as follows:



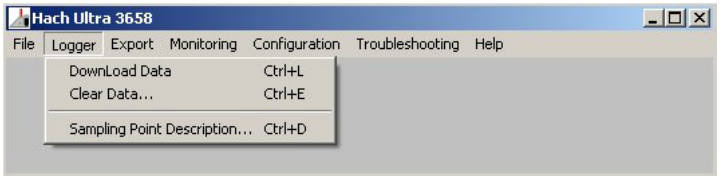
Throughout the Hach 3658 program menus, you will see shortcut keys (such as Ctrl+P, to print a list of stored values). As you become familiar with the program, you may choose these keystroke commands for faster operation.

File, shown below, serves typical Windows file management needs.

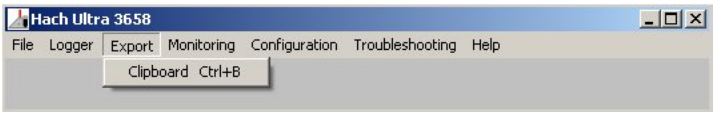


Hach 3658 data files can be opened, saved under a different name, closed, or printed. You can also exit the program.

The **Logger** menu appears as follows. Here you can download measurement values from the instrument, make modifications to the sample list that can be used to identify sampling point locations, or clear the instrument's stored values.

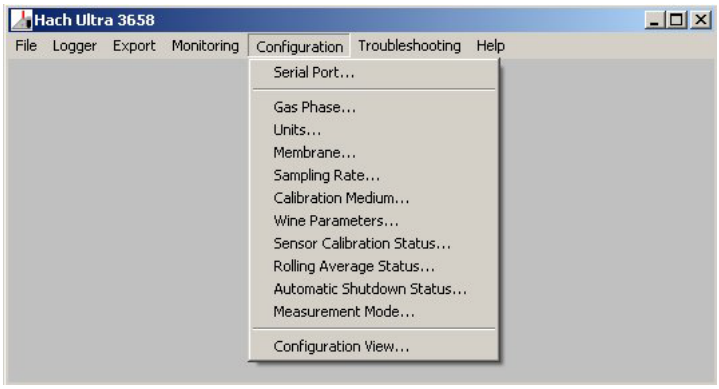


Export places your information into the Windows Clipboard, so that it can be pasted directly into other Windows programs. This is especially useful when working with spreadsheet or word processing programs.

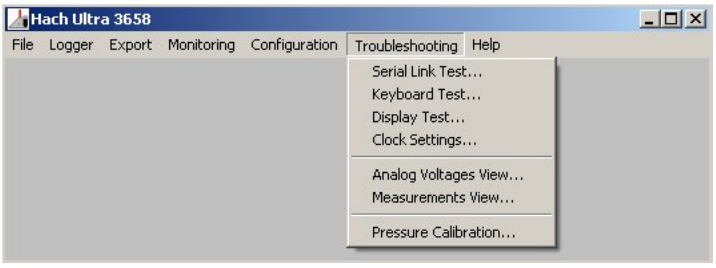


The **Monitoring** menu creates a running chart of real-time measurements. Refer to Monitoring measurements in real-time on page 20. These values can also be saved to the Windows Clipboard.

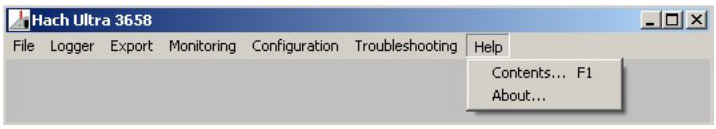
The **Configuration** menu lets you see how your system has been configured for your application. You may use this menu to change the configuration parameters should your application needs change.



The **Troubleshooting** menu includes a series of tests, allows you to set the clock, and enables a barometric pressure calibration routine.



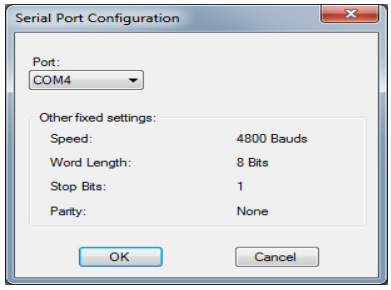
Finally, the **Help** menu gives access to the Help file and displays the identification of the Hach 3658 program (version number and copyright date).



5.2 Analyzer - PC connection

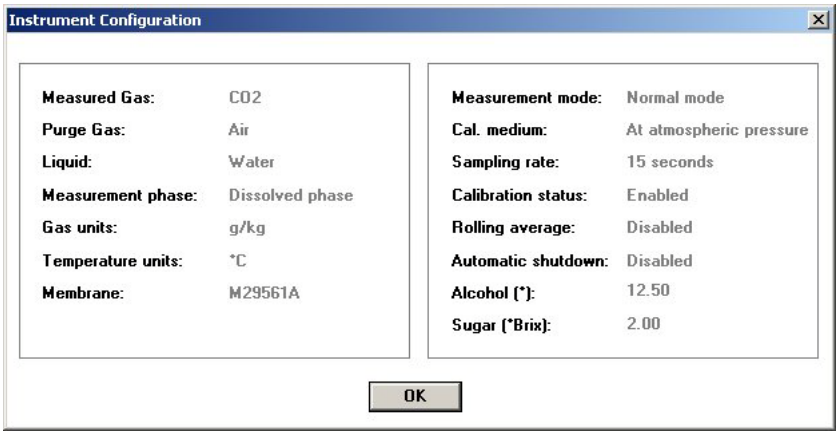
For the hardware connection of the analyzer to a PC. Refer to Instrument - PC connection on page 10.

The **Configuration**, **Serial port** menu lets you choose one of four serial communication ports, as follows:

	Click on **OK** to activate the selected port. If the port you have selected here is available, the Hach 3658 program will return to the main menu. Otherwise, you will see an **RS232 ERRORS** message advising you to select another port.

5.3 Reviewing instrument configuration

To review if the analyzer is set up as expected, choose the **Configuration**, **Configuration view** command. You will see a window similar to the following:



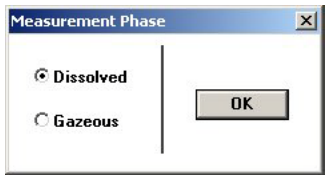
Some of the parameters listed, can be changed by using the Hach 3658 program.

However, should you see any unexpected items listed on your screen that you cannot correct, contact your Hach Lange representative.

5.4 Configuring the instrument

The ORBISPHERE 3658 analyzer can be readily configured for your application using the following commands in the **Configuration** menu. The instrument must be connected to your PC and powered on, in order to change any configuration parameters.

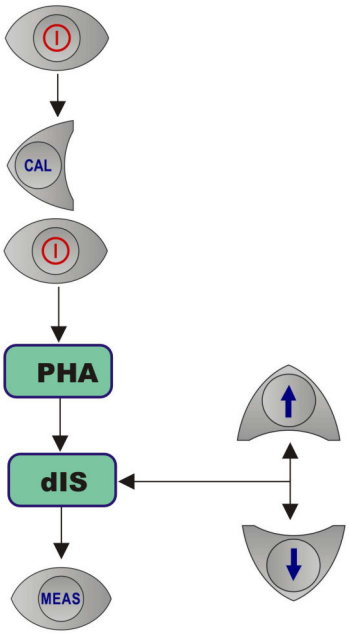
5.4.1 Gas measurement phase



The instrument can measure CO_2 in either a liquid or a gaseous sample, but you must select which gas phase to use.

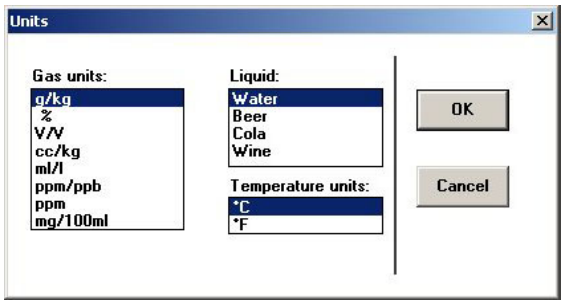
Choosing the Hach 3658 program's **Configuration**, **Gas Phase** menu lets you select the gas measurement phase.

The gas measurement phase can also be selected from the instrument keyboard as follows:



1. Switch the instrument power **OFF**
2. Switch the instrument on by holding down the **CAL** button and then pressing the **POWER** button while still pressing the **CAL** button
3. The instrument display will first show **PHA** before switching to either **dIS** for dissolved or **gAS** for gaseous measurements
4. Use the **Up/Down Arrow** buttons to change the gas phase to your choice
5. Press the **MEAS** button to save the selected gas measurement phase. The instrument then goes to measurement mode

5.4.2 Measurement units



Choose the **Configuration**, **Units** menu to select gas measurement units, temperature measurement units, and the liquid medium in which you are measuring.

Using this dialog box, you can select:

- The **Gas units** in which gas concentrations are to be displayed

  For dissolved measurements:

  g/kg, % (by weight), V/V, cc/kg, mL/L, ppm/ppb, ppm or mg/100mL

  For gaseous measurements:

  %/ppm (by volume), % (by volume), kPa/Pa, kPa, bar/mbar, bar, bar20/mbar20 or bar20

- The **Liquid** medium for dissolved gas concentration measurements

  Water, Beer, Cola or Wine

- The **Temperature units** for display

  °C or °F

5.4.3 Membrane selection

Membrane 29561A is the only membrane valid for CO_2 gas measurement with this analyzer. To ensure the analyzer is correctly configured, choose **Configuration**, **Membrane** to bring up the box which reveals the membrane models available.



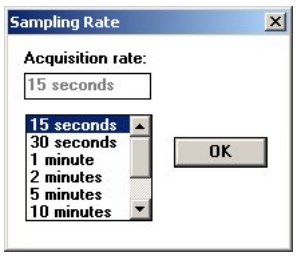
Membrane 29561A should be the only membrane available for selection.

Select this membrane and click on **OK**.

Note: *Only those membranes applicable to your system can be selected. All other membranes are grayed out.*

5.4.4 Automatic data acquisition - Setting sampling intervals

The analyzer can perform as a standalone data acquisition device, automatically recording gas measurements with the date and time, and storing up to 500 of these values. Choosing the Hach 3658 program's **Configuration**, **Sampling Rate** menu lets you select time intervals (acquisition rate) for this storage capability.



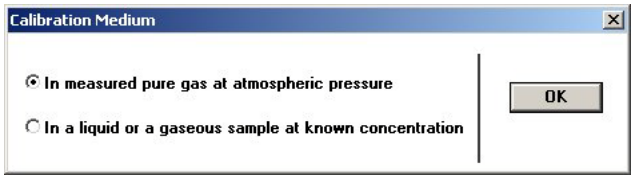
Use the slide bar to view and select a sampling rate, from 15 seconds to 1 hour. The selected rate is shown in the **Acquisition rate** window.

Click **OK** to save this rate. Once your choice is made, the analyzer can be used independently of the Hach 3658 program for data acquisition. Refer to Automatic data acquisition on page 16.

Note: *The Acquisition rate set via this menu is independent from the monitoring chart updating rate described in Monitoring measurements in real-time on page 20. The sampling rate menu applies only to automatic data acquisition, while the chart updating rate is used only for displaying real-time results via the monitoring chart.*

5.4.5 Calibration medium

You can use the **Configuration**, **Calibration medium** command to select how the sensor is to be calibrated.



Choose either in pure CO_2 gas at atmospheric pressure or in a liquid or gaseous solution at a known concentration of gas.

Choose **OK** when the desired medium is selected.

Note: *Hach Lange recommends the use of its High Precision Calibration Kits for the sensor calibration process (refer to Model 32313/32315 high precision calibration kits on page 37 for a description, and Spare parts and accessories on page 48 for ordering details).*

5.4.6 Wine parameters

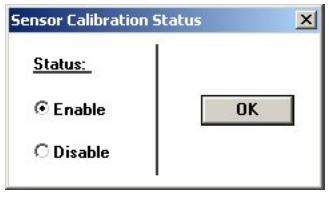
Choose **Wine Parameters** from the **Configuration** menu to provide a correction for the alcohol and sugar content of the wine.



This sets two parameters that influence the solubility of CO_2 in wine.

This is the degrees of **Alcohol** in the wine, and the concentration of **Sugar**, in °Brix.

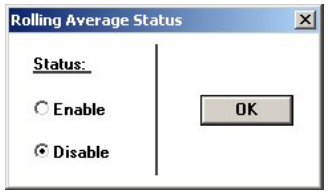
5.4.7 Locking out the instrument's CAL button



You can use the **Configuration**, **Sensor Calibration Status** menu to prevent an accidental sensor re-calibration from the instrument keyboard.

Choose **Disabled** to lock out the keyboard **CAL** button. To unlock this capability, choose **Enabled**. Choose **OK** when the desired mode is selected.

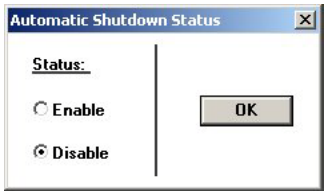
5.4.8 Rolling average



Choose **Rolling Average Status** from the **Configuration** menu to enable or disable the averaging of gas concentration measurements.

To enable averaging on three successive gas measurements, choose **Enable**. Choose **Disable** to disable rolling average.

5.4.9 Automatic shutdown

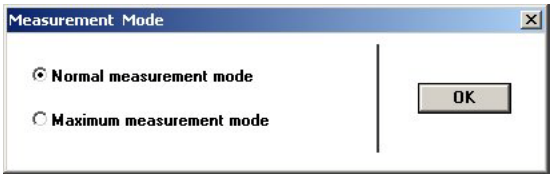


Choose **Automatic Shutdown Status** from the **Configuration** menu to activate the Automatic Shutdown feature.

If you select **Enable**, the instrument switches off automatically after 10 minutes of inactivity, thereby economizing battery power.

5.4.10 Measurement mode

Choose **Measurement Mode** from the **Configuration** menu to enable maximum measurement mode for sampling in bottles and cans.



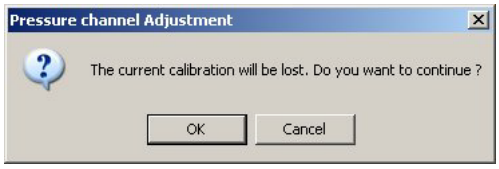
In **Maximum measurement mode**, the instrument searches for two consecutive measurements with less than a 2% difference, as also described in Measurement mode on page 15.

When this occurs, the display is frozen and you may store the data. The instrument remains in this mode until you select **Normal measurement mode**.

Section 6 Calibrations

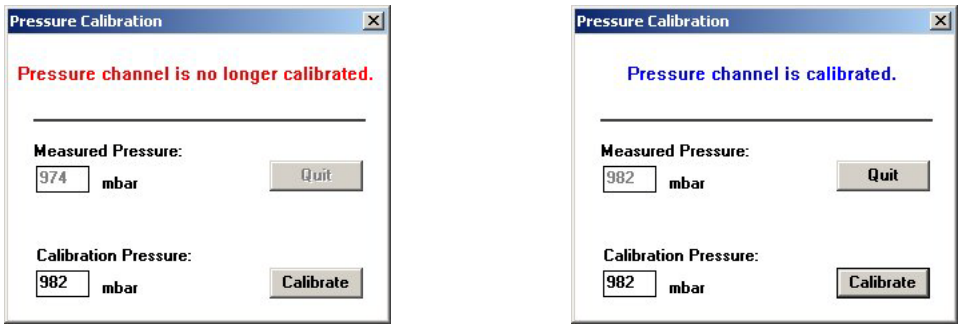
6.1 Barometric pressure sensor calibration

You must have access to an accurate barometer to calibrate the instrument's internal barometric pressure sensor. This is done using the Hach 3658 program on the PC.

	Choose **Troubleshooting**, **Pressure Calibration** and a message will warn that the current calibration will be lost. Choose **OK** to continue.

The calibration procedure then displays a **Pressure Calibration** dialog box (as illustrated in Figure 7). The **Measured Pressure** value shows the current instrument pressure reading.

Figure 7 Pressure calibration screens 2 & 3



Enter the current atmospheric pressure, in mbars, in the **Calibration Pressure** entry box. Choose **Calibrate** to direct the instrument to read and display the **Measured Pressure** using this calibration value.

Choose **Quit** when you are satisfied with the pressure calibration to return to normal operation.

6.2 Sensor calibration

The TC sensor can be calibrated in a liquid sample with a known concentration of dissolved CO_2, or in pure CO_2 gas at atmospheric or elevated pressure. The following table gives information regarding the different methods.

Table 3 Sensor calibration information

Calibration Method	Time	Benefits	Drawbacks	Reference
Liquid CO_2 solution	5 min	High accuracy (for liquid analysis)	Sensor linearity validation not possible	ORBISPHERE High Precision Calibration Kit
Gas at atmospheric pressure	5 min	Quick and easy	Less accurate than other methods	Gas with known purity, certified barometer
Gas at elevated pressure (2-3 bar)	10 min	Higher accuracy than atmospheric method. Validation of the sensor linearity	Requires a certified pressure gauge	Certified pressure gauge

Before calibrating check that the sensor membrane surface is tight, smooth and wrinkle free. Select the gas measurement phase for calibration. Refer to Gas measurement phase on page 26 for detailed information. Next, select the calibration medium using the Hach 3658 program. Refer to Calibration medium on page 28.

Ensure that normal measurement mode is selected in the Measurement Mode menu of the Hach 3658 program. Refer to Measurement mode on page 29.

Calibration must only be carried out once the TC sensor is giving a stable measurement. Expose the membrane to the calibration sample until this stable reading is obtained. This usually takes about 5 minutes.

For calibration it is important that the sensor's membrane is at the same temperature as the calibration sample. Therefore, allow some sample to pass through the flow chamber for 3 minutes before calibrating.

6.2.1 Using the high precision calibration kit

Using the ORBISPHERE High Precision Calibration Kit, calibration and validation of the instrument can be carried out quickly and easily. This ensures that each measurement of dissolved CO_2 gives a true and accurate reading which is essential to final product quality.

In short these calibration kits offer:

- Traceable and accurate calibration
- Quick and easy solution preparation
- Eliminates handling of aggressive chemicals which are usually required in reference preparation
- High and low level kits are available to ensure accuracy in the appropriate measurement range

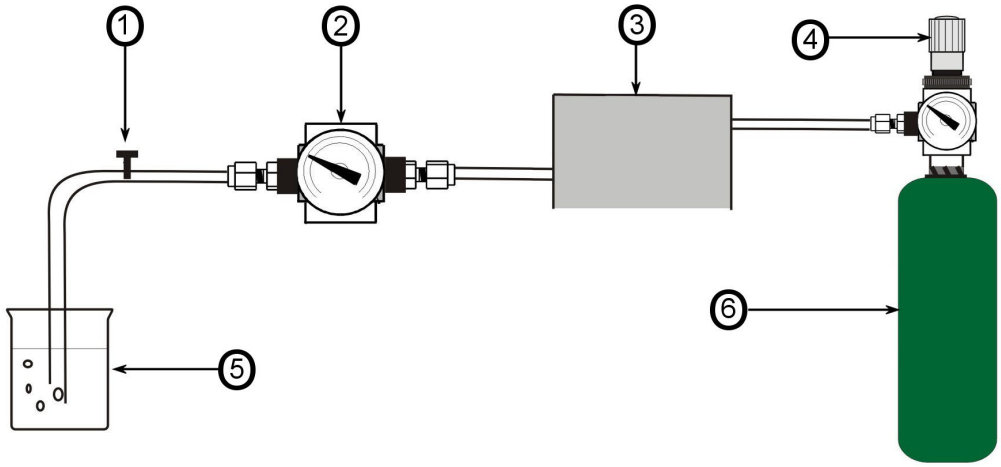
Once the solution has been prepared in the calibration bottle, it can be used in the standard package piercer in place of the sample package.

6.2.2 Using a source of pure CO_2 gas

Ensure that the purge cycle is running correctly by placing the purge gas exit tubing into water. This rate should be more than four bubbles during the purge which lasts for 4 seconds.

This purge cycle is repeated every 20 seconds.

Figure 8 Calibration setup diagram



1	Needle valve	**4**	Pressure valve
2	Accurate pressure gauge	**5**	Beaker of water
3	Flow chamber	**6**	Pure gas supply

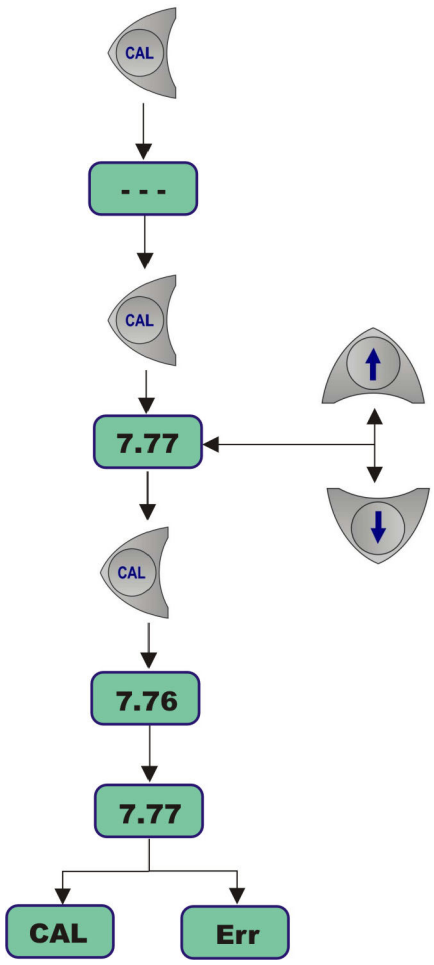
The procedure requires a source of pure CO_2 gas (regulated by a pressure valve) connected to the central entry port of the flow chamber, an accurate pressure gauge (better than ± 2%) at the exit of the flow chamber, a needle valve to control the flow on exit, and a beaker of water to monitor the gas flow. Figure 8 above illustrates the calibration setup.

6.2.3 Calibrating in a liquid CO_2 solution

Effective calibration is critical to the performance of any analytical instrument, and Hach Lange recommends the use of its High Precision Calibration Kits which are designed to give a traceable and trustworthy calibration standard with defined CO_2 content of ± 0.5%.

The calibration solution is quick and easy to prepare, and calibration can be undertaken in less than three minutes. Simply replace the package sample in your piercing device with the calibration bottle containing the dissolved CO_2 solution.

1. Set the gas measurement phase to **Dissolved** (refer to Gas measurement phase on page 26) and set the calibration medium to **In a liquid or a gaseous sample at known concentration** (refer to Calibration medium on page 28).
2. Press the **CAL** button. Remember, this button may have been locked out to prevent an accidental reset. Refer to Locking out the instrument's CAL button on page 28 for details.



3. A brief clearing `[---]` message appears.
4. Press **CAL** again within a 3 second period. The instrument then displays the concentration of CO_2 based on the last value of the calibration coefficient.
5. Modify this reading using the **Up/Down Arrow** keys until the displayed concentration agrees with that of the calibration solution.
6. Press **CAL** again.
7. Start the flow of the standard (calibration) solution through the flow chamber. Adjust the flow until the liquid is foam-free. The flow rate should be a minimum of 150 mL/min. (50% on the 32311 Flow Meter) and stable.

   If the instrument makes two consecutive measurements with less than 1% difference, it calibrates against this stabilized value. The LCD then displays the message `[CAL]` to indicate calibration has been successfully completed

   If the calibration does not complete, the LCD displays the message `[Err]`. The reason for this calibration error is either that the measured gas partial pressure is under 5 mbar, or that a wrong instrument key was pressed during the calibration steps.

Note: *A flow rate lower that 150 mL/min can be used for the calibration, but you must ensure that all measurements made after the calibration are made at exactly the same flow rate as that used for the calibration. For accurate results it is recommended to use a model 32311 Flow Meter set at 50% for the optimum flow rate of 150mL/min. at room temperature (25°C).*

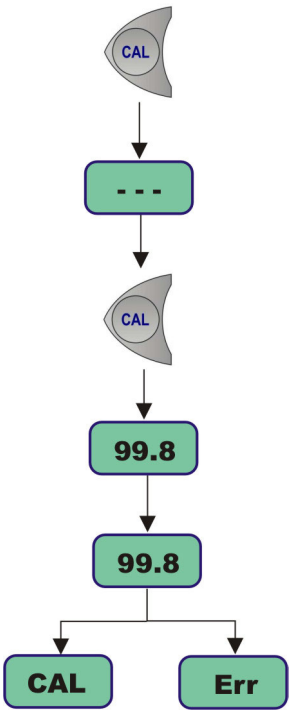
6.2.4 Calibration in CO_2 at atmospheric pressure

The sensor can be calibrated in pure CO_2 gas at atmospheric pressure.

To ensure that the flow chamber and sensor components are dry, remove and blow dry the flow chamber. Dry the sensor head surface with a clean soft tissue.

The analyzer uses an internal barometric pressure sensor during this calibration. First check that the pressure sensor is correct and does not need recalibrating. If it does need to be recalibrated then follow the instructions in Barometric pressure sensor calibration on page 31 before attempting this calibration.

1. Set the gas measurement phase to **Gaseous** (refer to Gas measurement phase on page 26) and set the calibration medium to **In measured pure gas at atmospheric pressure** (refer to Calibration medium on page 28).
2. Connect a source of pure CO_2 gas to the inlet of the flow chamber, as illustrated in Figure 8 on page 32, and adjust the gas flow to one bubble per second when the exit tube is immersed in water.



3. Press the **CAL** button. Remember, this button may have been locked out to prevent an accidental reset. Refer to Locking out the instrument's CAL button on page 28 for details.
4. A brief clearing message `[---]` appears.
5. Press **CAL** again within a 3 second period.

   If the instrument makes three consecutive measurements with less than 1% difference, it calibrates against this stabilized value. The LCD then displays the message `[CAL]` to indicate calibration has been successfully completed

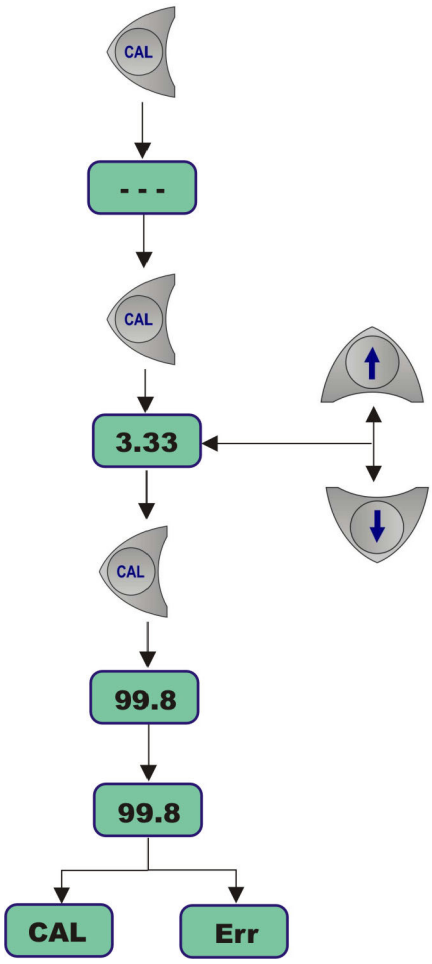
   If the calibration does not complete, the LCD displays the message `[Err]`. The reason for this calibration error is either that the measured gas partial pressure is under 5 mbar, or that a wrong instrument key was pressed during the calibration steps.

6.2.5 Calibration in CO_2 at elevated pressure

The sensor can be calibrated in pure CO_2 gas at an elevated pressure. This method requires an accurate pressure gauge connected to the exit of the flow chamber.

When calibrating in gas phase, the flow chamber and sensor head must be dry.To ensure that the flow chamber and sensor components are dry, remove and dry them with a clean soft tissue.

1. Set the gas measurement phase to **Gaseous** (refer to Gas measurement phase on page 26) and set the calibration medium to **In a liquid or a gaseous sample at known concentration** (refer to Calibration medium on page 28).
2. Connect a source of pure CO_2 gas to the inlet of the flow chamber, as illustrated in Figure 8 on page 32, and adjust the gas flow exiting from the flow chamber to be in the range of 1 to 5 bar (it is best to use a pressure close to the application conditions).



3. Press the **CAL** button. Remember, this button may have been locked out to prevent an accidental reset (see Locking out the instrument's CAL button on page 28 for details).
4. A brief clearing message `[---]` appears.
5. Press **CAL** again within a 3 second period. The instrument then displays the absolute pressure of calibration gas (i.e. gauge pressure plus atmospheric pressure).
6. Modify this reading using the **Up/Down Arrow** keys until the displayed pressure agrees with that of the gauge plus atmospheric pressure.
7. Press **CAL** again.

   If the instrument makes two consecutive measurements with less than 1% difference, it calibrates against this stabilized value. The LCD then displays the message `[CAL]` to indicate calibration has been successfully completed

   If the calibration does not complete, the LCD displays the message `[Err]`. The reason for this calibration error is either that the measured gas partial pressure is under 5 mbar, or that a wrong instrument key was pressed during the calibration steps.

Section 7 Accessories and Attachments

7.1 Model 32313/32315 high precision calibration kits

Effective calibration is critical to the performance of any analytical instrument and these kits are designed to give a traceable and trustworthy calibration standard with defined carbon dioxide content of ± 0.5%.

Regular calibration of sensors not only confirms the performance of the instrument but directly contributes to the quality of the results obtained and hence of the final product quality.

The calibration solution is prepared in a precision calibration bottle providing a defined, accurate carbon dioxide concentration in the liquid. This solution can then be circulated through the flow chamber of the sensor to enable calibration. Calibration is undertaken using CO_2 in the liquid phase to directly reflect the actual working conditions of the sensor and to provide high accuracy.

The solution is quick and easy to prepare. There is no contact with any hazardous chemicals and calibration can be undertaken in less than three minutes. A total volume of 500 mL is sufficient for accurate calibration or rapid verification of the instrument.

7.2 Model 32311 flow meter

A flow meter is available as an option, to attach to the top of the flow chamber. This can be used to set an accurate flow rate of the sample. This is especially useful with small volume packages such as small cans and bottles.

The flow meter attaches directly to the flow chamber simply and easily in the slot provided, and the sample output is connected to the flow meter with plastic tubing as illustrated by position No. 2 in Figure 9 below.

Note: *If using this flow meter, ensure that the flow rate adjustment valve at the front of the flow chamber (position No. 1 below) is* ***fully opened*** *so that only the model 32311 Flow Meter can regulate the sample flow. This is achieved by turning the flow rate adjustment valve counter-clockwise as far as possible. Thereafter, only the knob on the model 32311 Flow Meter should be used to adjust the flow rate.*

Figure 9 Model 32311 flow meter



You must also ensure that you first re-calibrate the instrument with this flow meter attached before you take any measurements. In addition, any measurements must be made using exactly the same flow rate setting as used for the calibration.

The recommended flow rate is 50%, which is equivalent to 150mL/min. of carbonated beverage at room temperature (25°C). For small volume packages a minimum flow rate of 30% can be used.

To set the flow rate, adjust the knob at the top of the flow meter until the **center point** of the bead indicates the desired flow rate.

7.3 Model 32939 external power supply

Provided you have a clean external power supply, you can connect the power directly to the instrument, using this accessory, via the RS-232 port on the instrument (position No 6 in Figure 1 on page 9).

Figure 10 Model 32939 power supply



The male LEMO-6 (to the right on the illustration above) attaches directly to the instrument. The female LEMO-6 (to the left on the illustration above) can be used to attach the instrument to your PC. The other connection is to the transformer (illustrated to the top) which in turn is connected directly to your power supply.

Section 8 Maintenance and Troubleshooting

8.1 Power supply

It is important to maintain power to the instrument at all times, (either batteries or an external power supply) to ensure the sensor is continually purged and so prevent damage to the TC sensor chip.

If the ORBISPHERE 3658 instrument is operating on battery power (two standard C-type cells), and the battery power should drop, a **[LO BAT]** warning message is displayed in the instrument LCD's top left corner.

To install the batteries, unscrew the battery cap (on the right side of the instrument) with the tool provided in the recharge kit, or with a coin or flat bladed screwdriver. Place the cells lengthwise into the battery compartment (positive end first), and then replace the cap. Refer to the diagram on the back of the instrument.

Rechargeable nickel-cadmium batteries may be used. Expect about 15 hours of autonomy in continuous operational use, or 3 weeks in standby. Alkaline batteries provide the longest continuous use though mercury-free batteries are available that present less of a disposal problem.

Make sure that a fully charged (or fresh) set of batteries is installed before switching on the instrument.

8.2 Sensor maintenance

8.2.1 Maintenance schedule

Sensor maintenance includes membrane replacement and external cleaning to restore the original sensor sensitivity. This means low running costs and down time reduced to a minimum.

The membrane needs to be replaced once or twice a year depending on application conditions. This can be tailored accordingly.

Note: *If you are not familiar with ORBISPHERE sensor servicing, your Hach Lange representative will be glad to assist you*

8.2.2 Testing the sensor condition

Periodically, visually inspect the sensor head for any deposits. Rinse it under clean tap water, and dry with a clean tissue.

To verify the sensor, check measurements against a known standard sample value:

- If reading deviation is ±1% of the expected value, no action needs to be taken.
- If deviation exceeds ± 1%, perform a new calibration.
- If deviation exceeds 10% of the original values, replace the membrane.

CAUTION
Carry out the maintenance in a clean dry place in order to avoid damaging the sensor's precision components, and also to prevent water or humidity from getting into the sensor.

8.3 Membrane replacement

Note: *After replacing a membrane, the sensor must always be re-calibrated. Allow the sensor to settle for 30 minutes in measurement phase to allow measurements to stabilize, before performing the sensor calibration.*

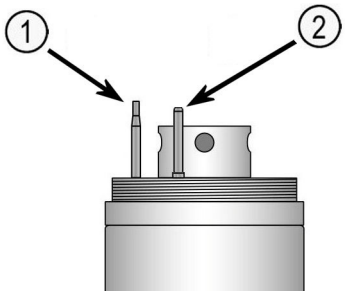
8.3.1 Removing the membrane

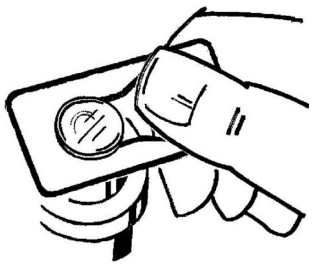
It is recommended to leave the sensor in place in the instrument when changing the membrane. It is not necessary to remove it.

To remove the membrane, follow the steps below:

To avoid any liquid coming into contact with the TC sensor chip via the purge path, check that the flow chamber is completely empty of any liquid sample.

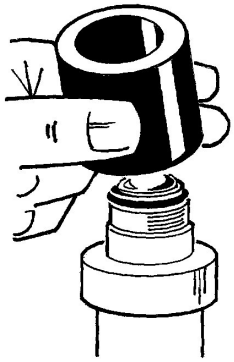
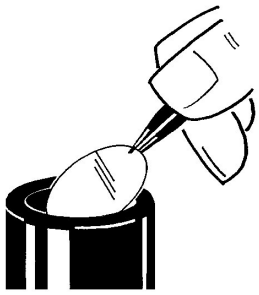
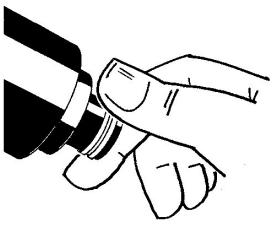
Then remove the flow chamber from the sensor by turning the flow chamber locking nut (see position No. 9 in Figure 1 on page 9) counter-clockwise and gently lifting it off the sensor.

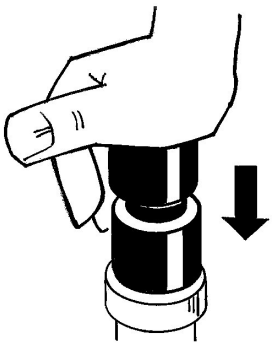
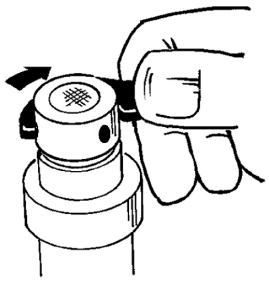
CAUTION ***A thermistor at the top of the sensor (position No 1) is used to measure the sample temperature, and an air duct (position No 2) is used for the purge gas inlet. Do not bend or damage either of these components by trying to twist the flow chamber off the sensor.***	

Unscrew the protection cap, using the tool provided in the maintenance kit. ***CAUTION*** ***Never remove the protection cap, unless you plan to replace the membrane.***	
Pull up the membrane holding ring with the tool provided in the maintenance kit. Remove the old membrane and discard it.	

8.3.2 Installing the membrane

To install the new membrane, follow the steps below:

CAUTION ***The membrane mounting surface must be clean and even (on top of the sensor, where the membrane and sensor have contact).*** Replace the membrane O-ring on the sensor head with a new one. ***Note:*** *The 29039.0 Nitril O-ring can be reused if it is still in good condition. Membrane O-rings are part of the protection cap kit.*	
In the maintenance kit, pick up the two part membrane mounting tool. Install the sleeve over the sensor head (end with shoulder downwards). ***Note:*** *Once installed, a membrane cannot be reused. Avoid touching the membrane with bare fingers, as this may affect its sensitivity.*	
Take a few membranes out of the storage box. Using tweezers included in the kit, pick up one membrane from the stack, and gently place it on the sensor tip. Make sure it is centered. ***Note:*** *Distinguish the membrane from the protection paper:* *- Membrane is transparent (translucent).* *- Protection paper is opaque.* The membrane diameter is larger than the sensor head diameter. This is normal, as the membrane will fold over the sensor tip.	
Place the membrane holding ring on the installation tool tip. ***CAUTION*** ***To avoid damaging the membrane, make sure that the tool tip is totally clean and its surface is even.***	
Insert the installation tool inside the guiding sleeve.	

Push the installation tool firmly downwards. This clasps the mounting ring onto the sensor head, folding the membrane over the sensor tip. Remove the installation tool and guiding sleeve. Visually check for correct ring placement, try to push it down with your fingers. Check that the membrane is tight, with no wrinkles. ***Note:*** *Once installed, a membrane cannot be reused. Avoid touching membranes with bare fingers, as this may affect its sensitivity.*	
Clean and dry the protection cap ready for installation. Replace the O-ring inside the protection cap with a new one. Tighten the protection cap finger tight. Then, complete the process using the tool provided in the maintenance kit. Insert into each of the four holes in turn, and tighten as far as possible. Tighten each hole only once.	

Finally replace the flow chamber, by gently lowering it onto the sensor and guiding the thermistor and purge gas air duct on the sensor into the two holes in the flow chamber base. Turn the flow chamber locking nut clockwise to secure it in place.

Check that the membrane has not been damaged. The alarm message **"ERR"** will be displayed on your analyzer if the membrane leaks in any way.

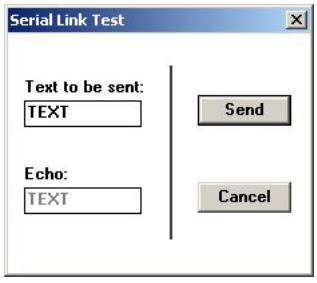
8.4 Troubleshooting - Instrument

If your analyzer is behaving strangely (failing to calibrate, giving inappropriate measurement values, etc.) and you have attempted to rectify the problem by servicing the sensor (for instructions, see Sensor maintenance on page 39) but to no avail, you may wish to use the Hach 3658 **Troubleshooting** menu to make sure that the instrument is configured correctly for your application, and is in good working order.

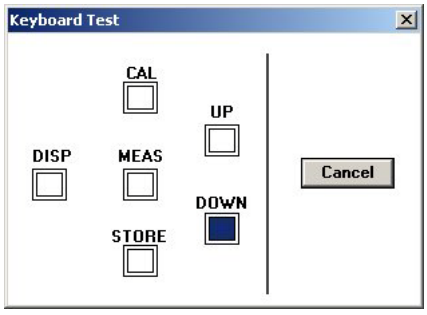
The instrument must be connected to your PC and placed in measurement mode to perform these tests.

8.4.1 Serial test

Normally, the instrument will inform you of a disconnected RS-232 (serial) link when appropriate. However, you can confirm a good connection using the **Troubleshooting**, **Serial Link Test** by echoing a test message via the instrument.

	Enter text characters in the **Text to be sent** box, then click **Send**. If the serial link is operating correctly, the exact same text will be displayed back from the instrument in the **Echo** box. Any difference in text indicates a possible problem with the serial communications. Choose **Cancel** to exit from this test box.

8.4.2 Keyboard test



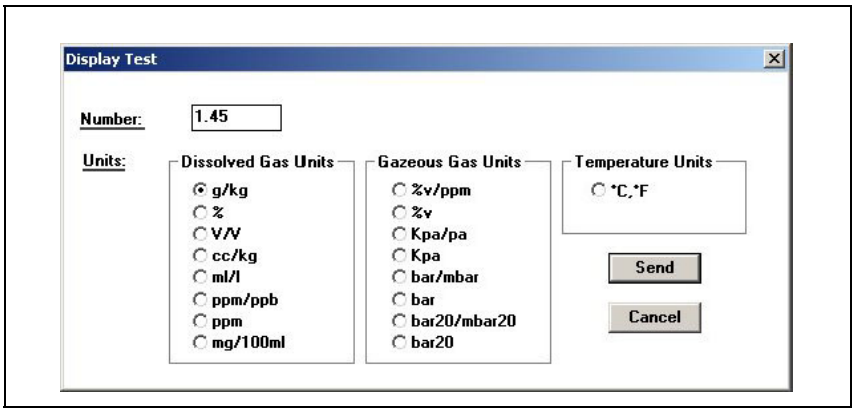
The **Troubleshooting**, **Keyboard Test** will reveal whether all the analyzer buttons are functioning correctly.

Press any one of the instrument's buttons (***except*** the **on/off** button) for a full second or more. The appropriate square on-screen should darken (as illustrated for the **Down Arrow** button).

Choose **Cancel** to exit from this test box.

8.4.3 Display test

Choosing **Troubleshooting**, **Display Test** lets you perform a one-way communication between computer and instrument.



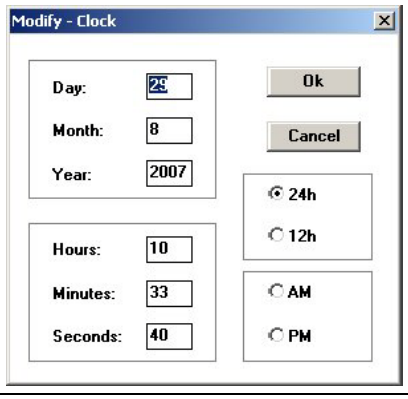
Type a number (with or without a decimal point) in the **Number** box, select the measurement **Units**, and then click **Send**.

The number entered and the indicator bar placement, should appear on your instrument LCD.

8.4.4 Clock settings

Choose the **Clock settings** command to set the date and time in the instrument.



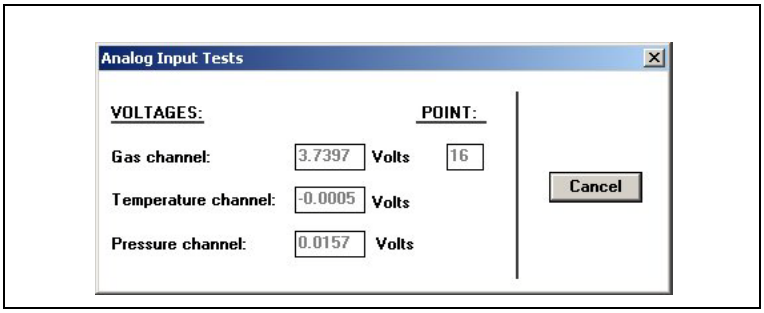


The first screen displays the current date and time as set in the instrument. If this is correct, choose **Ok**, else if either date or time must be changed, choose **Modify** to bring up the next screen.

Enter the current date and time and choose **Ok** to store the entry into the instrument. All measurements will be noted with the appropriate date and time when they are downloaded to the Hach 3658 program.

8.4.5 Analog voltages view

The **Troubleshooting**, **Analog Voltage View** gives a real-time look at voltages used by the system to transmit information about gas, temperature and pressure. This is useful when trying to identify an instrument problem with a Hach Lange service representative either on-site or over the phone.



When performing this test, if the system is over-range, you may receive a message that states, for example, **The current input is saturated**.

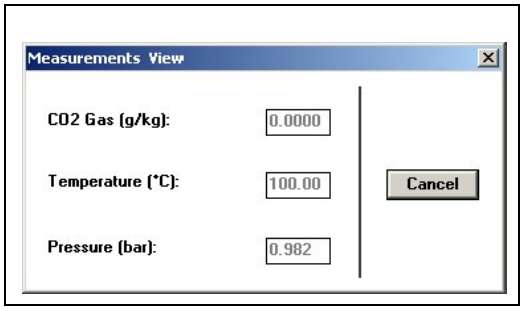
Similar messages will also appear, to warn when temperature and pressure limits are exceeded.

The voltage limits for normal operation are:

- Gas channel: between +0.1 V and +4 V, depending on the gas being measured
- Temperature channel: +10 mV to +4 V
- Pressure channel: -100 mV to +100 mV

The **POINT** window on the right side of the gas channel voltage, is a parameter useful for troubleshooting by Hach Lange support technicians. It cannot be set or updated locally.

8.4.6 Measurements view



The **Troubleshooting**, **Measurements View** confirms, on your PC monitor, what your analyzer should be displaying on the LCD for gas concentration and sample temperature.

Choose **Cancel** to exit from this display.

8.5 Troubleshooting - Operation

8.5.1 Program identification

In case of problems, it may be necessary to check the current version of your software as this may be required by Hach Lange if you need to contact them for assistance in problem solving.

To identify the version of the software in your instrument, switch off the instrument. Then hold down the **MEAS** button while switching the instrument back on. The instrument will then briefly display the software version number before going through it's start-up procedures.

8.5.2 Diagnostics messages

The following are warning messages that may appear on the instrument LCD in place of the gas concentration.

Table 4 Diagnostic messages

Message	Meaning
`Pur`	This message appears on the LCD if the purge gas supply fails. To detect this condition, the voltage signal from the TC sensor is measured. This is normally between 1-3 volts, depending which gas is being measured. If the flow of purge gas stops, the sensor voltage wanders outside the permitted range of 100mV to 4 V. See also Continuous purge below.
`Out`	This message appears if the sensor is unplugged from its correct position, or if the temperature is outside the range -5°C to 100°C.
`Err`	During start-up, this message indicates the instrument cannot complete the start-up tests successfully (see Taking measurements on page 15). If the problem persists, contact your local Hach Lange service representative for assistance.
	During calibration, this message indicates that the partial pressure of gas is below the acceptable range (<5 mbar), or that you have pressed a wrong key, as explained in Sensor calibration on page 31.

8.5.3 Continuous purge

It may be useful, particularly when seeing a **`[Pur]`** error message on your display, to view the purge voltage of the TC sensor in a continuous purge mode. In this mode, there is no purge/measurement cycle, as the purge gas is flowing through the sensor continuously.

To start continuous purge mode, put the instrument into standby, then hold down the **Down Arrow** button while switching the instrument back on again. The instrument displays **`[Pur]`**, followed by the purge gas voltage.

At 20-25°C, this voltage should be about 1.0V (± 200 mVolt) for CO_2 measurements.

To exit from continuous purge mode, put the instrument in standby, then switch back on again without holding any keys.

8.5.4 Troubleshooting table

Table 5 Troubleshooting table

Symptom	Cause	Possible Solution
Unstable measurement	Degassing	Adjust sample flow rate
	Flow chamber and/or membrane not clean	Clean system
	Sensor’s membrane not tight smooth and wrinkle free	Replace membrane and recalibrate
	Leaking solenoid valve	No gas bubbles should escape from the purge gas outlet during measurement. If the solenoid leaks (more than 1 bubble in 15 seconds) contact your Hach Lange representative.
	An external power supply is used but the power supply is not clean	Switch to battery power
Low readings	Sample flow rate too low	Check flow rate
	Degassing	Adjust forcing gas and/or sample flow rate
	Membrane is not at sample temperature	Allow sample to flow past the membrane to make sure the membrane is at sample temperature before making measurements
	Membrane not clean	Clean system
	Incorrect solubility curve	Change solubility
	Incorrect calibration	Recalibrate
High readings	Membrane is not at sample temperature	Allow sample to flow past the membrane to make sure the membrane is at sample temperature before making measurements
	Incorrect solubility curve	Change solubility
	Incorrect calibration	Recalibrate

Section 9 Parts Lists

9.1 Instrument configuration

Table 6 Instrument configuration	
Instrument	**Description**
3658/418R	Portable battery powered, Membrane: 29561A, RS232 (serial) output. For use with sensor 31478.

9.2 Sensor and parts on configured system

Table 7 Sensor and parts on configured system						
Configured System	**Gas**	**Sensor**	**Membrane**	**Holding Ring**	**Protection Cap**	**Maint. Kit**
3658 Portable Analyzer	CO_2	31 478	1 x 29561A	29228	29142	32746

9.3 Spare parts and accessories

The following are replacement items you may require in the future. Be sure to mention the part number and item description when ordering.

Table 8 Spare parts and accessories

	Part N°	Description
Instrument	28083	Connector LEMO 6, male.
	31478	TC Sensor: Substance measured: Carbon dioxide, Purge gas: Air, Protection cap provided, Maximum pressure: 10 bar, External temperature sensor included.
	32058	Flow chamber, with needle flow valve and spiral flow path. For use with TC sensors.
	32537.03	3 meters RS232 cable for use with portable instruments. Supplied with LEMO 6 connector instrument end and 9D connector computer end.
	32658	Hach 3658 Windows software and communications cable.
	32751	Battery recharger with pack of two rechargeable NiMH batteries (Europe only).
Sensor	28129	PPS sensor storage and calibration cap.
	28614	Membrane holding ring removal tool, for 31XXX series sensors.
	29142	Protection cap with O-ring seal for TC Sensors 31270, 31470, 31478 & 31570.
	29228	Stainless steel membrane holding ring with extraction groove. For membranes of 12.5 µm and 25 µm thickness.
	29561A	PFA membranes for use with thermal conductivity sensors, (32 mm diameter), 25 µm. Box of 25.
	32746	Maintenance Kit for carbon dioxide thermal conductivity sensors with protection cap 29142 for use with the 3658. Includes membranes 29561A, membrane holding ring 29228.01, O-rings 29039.0 and 28613.0, and tools for sensor maintenance.
	32920	Membrane mounting tool including centering guide and plunger.
Accessories	32311	Flow meter equipped with metal exit tube. Graduation from 10 to 100%
	32939	Off-mode external power supply.
	32313	CO_2 calibration starter kit, high level. Includes calibration bottle, adapter, and reagents from part number 32314.
	32314	Refill kit for 32313. Reagents to prepare a reference solution to calibrate CO_2 analyzers. High carbonation 3 to 8 g/kg.
	32315	CO_2 calibration starter kit, low level. Includes calibration bottle, adapter, and reagents from part number 32316
	32316	Refill kit for 32315. Reagents to prepare a reference solution to calibrate CO_2 analyzers. Low carbonation 0 to 3 g/kg.

Section 10 Glossary

10.1 Common units

Table 9 Common units	
Unit	**Meaning**
%	percentage, by weight
% vbar	percentage per volume, barometric pressure referenced
% vext	percentage per volume, sample pressure compensated
cc/kg	cubic centimeters per kilogram
g/kg	grams per kilogram
mg/L	milligrams per liter
mL/L	milliliters per liter
ppb	parts per billion, by weight
ppm	parts per million, by weight
V/V	volume per volume (ratio)

10.2 Terms and definitions

Table 10 Terms and definitions	
Terms	**Meaning**
Absolute pressure	Absolute pressure is relative pressure, plus atmospheric pressure
Concentration	The relative content of a component in a gaseous or liquid media.
Conductivity	The reciprocal of electrical resistivity.
Headspace	The empty volume above a liquid or solid in a closed container.
Relative pressure	Relative pressure is absolute pressure, less atmospheric pressure (this is the customary gauge reading).
Resistivity	The opposition offered by a body or substance to the passage through it of a steady electric current.

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